

UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF NEW YORK

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CSI INVESTMENT PARTNERS II, L.P.,  
Delaware limited partnership, CIS  
ACQUISITION PARTNERS, L.P., a Delaware  
limited partnership, CANTERBURY MEZZANINE  
CAPITAL, L.P., a Delaware limited  
partnership, DAVID C THOMPSON, M. GERARD  
KEEHAN, VINEET PRUTHI, DONALD J. SHEA, JAMES  
M. ROTHE, MICHAEL COSSEL, JOHN J. ADAMS,  
ROBERT E. RICHARDSON, MARILYN SCHWARTZ,  
and CHARLES CAUDLE,  
Plaintiffs,

-against-

00 Civ. 1422  
OPINION

CENDANT CORPORATION, a Delaware  
corporation, HENRY SILVERMAN, SAMUEL  
KATZ, and COSMO CORIGLIANO,  
Defendants.

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CENDANT CORPORATION,  
Counterclaim-Plaintiff

-against-

CSI INVESTMENT PARTNERS II, L.P., CIS  
ACQUISITION PARTNERS, L.P., CANTERBURY  
MEZZANINE CAPITAL, L.P., DAVID C. THOMPSON,  
M. GERARD KEEHAN, VINEET PRUTHI, DONALD J.  
SHEA, JAMES M. ROTHE, MICHAEL COSSEL, JOHN  
J. ADAMS, ROBERT E. RICHARDSON, MARILYN  
SCHWARTZ, CHARLES CAUDLE,  
Counterclaim-Defendants,

-and-

TONYA CARMICHAEL, LINCOLNSHIRE EQUITY, INC.,  
LINCOLNSHIRE MANAGEMENT, INC., STEVE KUMBLE,  
and THOMAS J. MALONEY,  
Additional Counterclaim-Defendants.

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DEBORAH A. BATTS, United States District Judge.

Plaintiffs CSI Investment Partners II, L.P., CIS Acquisition Partners, L.P., Canterbury Mezzanine Capital, L.P., David C. Thompson, M. Gerard Keehan, Vineet Pruthi, Donald J. Shea, James M. Rothe, Michael Cossel, John J. Adams, Robert E. Richardson, Marilyn Schwartz, and Charles Caudle (collectively referred to as "Sellers" or "Plaintiffs") sue Defendants Cendant Corporation ("Cendant"), Henry Silverman, Samuel Katz, and Cosmo Corigliano based on alleged violations of a Stock Purchase Agreement ("SPA"). The SPA provided for the sale of Credentials Services International, Inc. ("Credentials") by Sellers to Cendant for a set price of \$125 million, plus an additional amount which was contingent on Credentials' future performance ("Acquisition"). Plaintiffs allege, inter alia, that Cendant fraudulently induced them to agree to the contingent payment clause of the SPA by misrepresenting to Sellers that it would use certain marketing strategies to market Credentials' products and by not informing them about a wide-scale accounting fraud within Cendant's ranks. Cendant, while conceding the existence of "accounting irregularities" among its ranks, asserts that it did not fraudulently omit or misrepresent any information in the course of the SPA negotiations. Cendant also argues that, in any event, Sellers failed to inform Defendants that Credentials had

allegedly violated the Fair Credit Reporting Act and breached a prior agreement with Non-Party Experian, Inc. This failure to inform, Defendants argue, is a defense to any liability they may owe Plaintiffs.

Plaintiffs have brought a securities fraud claim against all Defendants pursuant to 10(b) of the Securities Exchange Act of 1934, 15 U.S.C. § 78j ("Count One")<sup>1</sup>; a common law fraud claim against all Defendants ("Count Two"); three breach of contract claims against Cendant ("Count Three", "Count Four", and "Count Five"); a claim for breach of the covenant of good faith and fair dealing against Cendant ("Count Six"); an accounting claim against Cendant ("Count Seven"); a negligent misrepresentation claim against all Defendants ("Count Eight")<sup>2</sup>; and a claim for declaratory relief against Cendant (Count Nine").<sup>3</sup>

Cendant has brought a common law fraud counterclaim against

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<sup>1</sup> Count One has already been dismissed against Defendants Katz and Silverman. (Order Adopting Report & Recommendation, May 21, 2002.)

<sup>2</sup> Count Eight has already been dismissed against Corigliano. (Order Adopting Report & Recommendation, May 21, 2002.)

<sup>3</sup> Pursuant to the Stipulation so-ordered by the Court on May 9, 2006, Plaintiffs voluntarily dismissed with prejudice Counts Five and Nine. (See Document 123, No. 00 Civ. 1422 (DAB).)

all Counterclaim-Defendants<sup>4</sup> ("Counterclaim One"); an indemnification counterclaim against all Plaintiffs ("Counterclaim Two"); a breach of fiduciary duty counterclaim against Plaintiffs Michael Cossel, Gerard Keehan, and Robert E. Richardson ("Counterclaim Three"); a breach of the covenant of lawful operation counterclaim against all Plaintiffs ("Counterclaim Four"); and an unjust enrichment claim against all Counterclaim-Defendants ("Counterclaim Five").

Now before the Court are Cendant's Motion for Summary Judgment on Counts One, Two, Three, Four, Six, Seven, and Eight, as well as Defendants Henry Silverman and Samuel Katz' Motion for Summary Judgment on Counts Two and Eight. Also before the Court are Counterclaim-Defendants' Motion for Summary Judgment on all of Cendant's counterclaims, Plaintiffs' Motion for Summary Judgment on Count Four of the Third Amended Complaint, and Plaintiffs' Motion for Sanctions for Pervasive Discovery Abuse and Spoliation of Evidence. For the reasons stated below, Defendant Cendant's Motion for Summary Judgment shall be GRANTED IN PART and DENIED IN PART, Defendants Silverman and Katz' Motion

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<sup>4</sup> "Counterclaim-Defendants" is used to refer to all Plaintiffs as well as the additional Counterclaim-Defendants brought into this suit by Cendant: Tonya Carmichael, Lincolnshire Equity, Inc., Lincolnshire Management, Inc., Steve Kumble, and Thomas J. Maloney.

for Summary Judgment shall be GRANTED, Counterclaim-Defendants' Motion for Summary Judgment on the Counterclaims shall be GRANTED, Plaintiffs' Motion for Summary Judgment on Count Four of the Third Amended Complaint shall be GRANTED, and Plaintiffs' Motion for Sanctions for Pervasive Discovery Abuse and Spoliation of Evidence shall be GRANTED IN PART and DENIED IN PART. As well, summary judgment shall be GRANTED in Plaintiffs' favor on Count Three of the Third Amended Complaint.

#### I. BACKGROUND

##### A. The Parties

At all times relevant to the Complaint, Plaintiffs CSI Investment Partners II, L.P. ("CSI") and CIS Acquisition Partners, L.P. ("CIS") were limited partnerships managed by Counterclaim-Defendant Lincolnshire Management, Inc. ("Lincolnshire"). (Maloney Dep. 9-12, at Lawler Aff. of Jan. 30, 2007<sup>5</sup>, Ex. 5.) Together, CSI and CIS held 80% of the interest in

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<sup>5</sup> Richard F. Lawler, Counsel for Defendants, submitted two different sets of documents entitled "Affidavit of Richard F. Lawler". For citation purposes, the Affidavit of Richard F. Lawler which was filed in conjunction with Defendants' Motion for Summary Judgment will be cited as "Lawler Aff. of Jan. 30, 2007", and the Affidavit of Richard F. Lawler which was filed in opposition to both Sellers' Motion for Summary Judgment on Count Four and Counterclaim-Defendants' Motion for Summary Judgment on the Counterclaims will be cited as "Lawler Aff. of Feb. 28, 2007"

Credentials, a corporation which provided information to consumers about their credit reports. (Credentials Preliminary Prospectus JPHQ 00003, at Lawler Aff. of Jan. 30, 2007, Ex. 5.) Plaintiff Canterbury Mezzanine Capital, L.P. ("Canterbury") is an investment fund which owned 10.8% of Credentials' stock. (Maloney Dep. 51-52.)

According to a Credentials Prospectus, Credentials "provide[d] value-added programs that enable[d] customers to monitor the accuracy of their personal credit data that [was] collected and held by credit reporting bureaus." (Credentials Preliminary Prospectus JPHQ 00003, at Lawler Aff. of Jan. 30, 2007, Ex. 1.) Credentials provided this information to its customers "in a readily understandable, readable format". (Id.) It marketed its programs to consumers using "direct marketing techniques, consisting of direct mail and telemarketing campaigns conducted through endorsed co-marketing relationships with major credit card issuers . . . such as banks, retailers, and oil companies." (Id.)<sup>6</sup>

The following Individual Plaintiffs were officers and/or employees of Credentials, and also owned shares in Credentials just prior to the Acquisition (Ex. A of the SPA, at Pls.' 56.1

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<sup>6</sup> Credentials' pre-Acquisition business arrangements will be described in more detail at Section I(B), infra.

Stmt., Ex. 26 (hereinafter cited as "SPA")): David C. Thompson ("Thompson") joined Credentials in 1996 as Chief Financial Officer and by 1997 he was the Chief Executive Officer (Thompson Dep. 58:16-17, 64:5-65:5, at Lawler Aff. of Jan. 30, 2007, Ex. 12); M. Gerard Keehan ("Keehan") was an executive vice president (Keehan Dep. 22:4-22, 29:16-19, at Lawler Aff. of Jan. 30, 2007, Ex. 13); Vineet Pruthi ("Pruthi") was the Chief Financial Officer after Thompson was promoted to CEO (Pruthi Dep. 26:14-17, 37:4-9, at Lawler Aff. of Jan. 30, 2007, Ex. 4); Donald J. Shea ("Shea") served as senior vice president of new products (Shea Dep. 31:7-10, 32:3-5, 39:20, 40:4, at Lawler Aff. of Jan. 30, 2007, Ex. 14); James M. Rothe ("Rothe") served as senior vice president of sales (Rothe Dep. 8:19-23, 61:19-21, at Lawler Aff. of Jan. 30, 2007, Ex. 15); Michael Cossel ("Cossel") served as executive vice president of operations and systems (Cossel Dep. 39:22-24, at Lawler Aff. of Jan. 30, 2007, Ex. 16); John A. Adams ("Adams") became a vice president in July 1997 (Adams Dep. 28:14-17; at Lawler Aff. of Jan. 30, 2007, Ex. 17); Robert E. Richardson ("Richardson") became a vice president during the late summer of 1996 (Richardson Dep. 36:14-18, at Lawler Aff. of Jan. 30, 2007, Ex. 18); Marilyn Schwartz ("Schwartz") was a senior vice president (Schwartz Dep. 35:6-20, at Lawler Aff. of Jan. 30, 2007, Ex. 19); and Charles Caudle ("Caudle") preceded Thompson as

the Chief Executive Officer, but then became vice chairman of the board in 1997 (Caudle Dep. 21:17-19, 23:23, 56:8, at Lawler Aff. of Jan. 30, 2007, Ex. 20). Counterclaim-Defendant Tonya Carmichael worked at Credentials as a vice president of production. (Carmichael Dep. 19:23-25, at Lawler Aff. of Jan. 30, 2007, Ex. 22.) She was responsible for direct mail acquisition and fulfillment. (Id. at 19:7-22) Counterclaim-Defendants Steven J. Kumble and Thomas J. Maloney were Chief Executive Officer and president of Lincolnshire, respectively. (Kumble Dep. 44:13-16, at Lawler Aff. of Jan. 30, 2007, Ex. 7; Maloney Dep. 73:4-9, at Lawler Aff. of Jan. 30, 2007, Ex. 10.)

Defendant Cendant was a corporation organized under the laws of the state of Delaware with its principal place of business located in the state of New Jersey. (Third Am. Compl. ¶ 10; Cendant Am. Answer ¶ 10.) Cendant was created when CUC International, Inc. ("CUC") and HFS Incorporated ("HFS") merged in December 1997 ("CUC-HFS merger").<sup>7</sup> (Cendant Form 10K at SAR 14503, at Lawler Aff. of Jan. 30, 2007, Ex. 25.) Cendant provided various membership-based consumer services, travel services, and real estate services. (Id.) Cendant also furnished for its customers a service known as PrivacyGuard,

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<sup>7</sup> The CUC-HFS merger will be described in more detail at Section I(C), infra.



which provided, among other things, credit histories. (Id. at SAR 14526.) Prior to the CUC-HFS merger, Defendant Henry Silverman ("Silverman") was the Chief Executive Officer of HFS, while Defendant Samuel Katz ("Katz") was its Senior Vice President of Acquisitions. (Third Am. Compl. ¶¶ 11-12; Am. Answer ¶¶ 11-12.) After the CUC-HFS merger, Silverman became Defendant's President and Chief Executive Officer, and Katz became Defendant's Executive Vice President of Strategic Development. (Third Am. Compl. ¶¶ 11-12; Am. Answer ¶¶ 11-12.) Defendant Cosmo Corigliano ("Corigliano") was Chief Financial Officer of Financial Services at Defendant (Lawler Aff. of Jan. 30, 2007 ¶ 27; Third Am. Compl. ¶ 13); he was terminated for his role in an accounting fraud which he precipitated at CUC and which will be discussed in more detail at Section I(D), infra.<sup>8</sup> (Lawler Aff. of Jan. 30, 2007, Ex. 26.) The fraud was the basis of charges for wire fraud and conspiracy to which Corigliano ultimately pleaded guilty in the United States District Court for the District of New Jersey. (U.S. v. Corigliano, Crim. No. 00-379

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<sup>8</sup> There is no reference in the parties' submissions to Corigliano's start date. As for Corigliano's termination date, Silverman testified that he "had made the determination to fire" him in December of 1997 (Silverman Dep. 238:4 - 240:17, at Lawler Aff. of Jan. 30, 2007, Ex. 3), but announced Corigliano's resignation during a conference call on April 9, 1998 (Id.). A letter to Corigliano dated April 16, 1998 formally terminated him for cause. (Lawler Aff. of Jan. 30, 2007, Ex. 26.)

(WHW) (D.N.J.), Tr., Jun. 14, 2000, at Lawler Aff. of Jan. 30, 2007, Ex. 48.)

B. Credentials' Pre-Acquisition Business Arrangements

\_\_\_\_\_ Credentials obtained the names of potential customers for its credit monitoring products by entering into agreements with banks and other entities. (Counterclaim-Defs.' 56.1 Stmt. ¶ 16; Counterclaim Pls.' 56.1 Stmt. ¶ 16.) In exchange for a percentage of Credentials' sales revenue, the banks furnished Credentials with their customers' identifying information and gave Credentials permission to use that information to contact those customers. (See, e.g., Pls.' 56.1 Stmt. on Count Four, Ex. 1.)

The credit reporting agency relevant to the instant Motions is TRW, Inc., a predecessor of Experian, Inc. ("Experian"). On October 18, 1994, Credentials executed a contract with Experian, in which Experian agreed to supply credit reports to Credentials, so that Credentials in turn could market its credit report services to Experian's customers. (Consumer Credit Subscriber Service Agreement ¶ 1.1, at Counterclaim-Defs.' 56.1 Stmt., Ex. 4 (hereinafter "Experian Agreement"); Counterclaim-Defs.' 56.1 Stmt. ¶ 6; Am. Answer at 68 ¶ 14.) The Experian Agreement provided that:

[Credentials] shall promptly identify to [Experian] all of its present members and all of its future members added from time to time and shall also promptly notify [Experian] when a member's membership lapses or is canceled for any reason. [Experian] shall furnish to [Credentials] when requested by CIS as described herein all credit information it routinely provides to consumers when they request their [Experian] Reports and shall identify to [Credentials] all codes used therein and their respective meanings. In order to facilitate the provision of such credit information, [Experian] shall provide to [Credentials] real-time, on-line access to [Experian] Reports.

(Experian Agreement, ¶ 1.1.) The Experian Agreement further provided that "[Experian] shall provide to [Credentials] access to [Experian] Reports in the format in which it routinely discloses [Experian] Reports to consumers." (Id. ¶ 1.3.) Also stated in the Experian Agreement was Credentials' promise to "have on file written permission from every [Credentials] member to so obtain a[n] [Experian] Report and provide it to the member." (Id. ¶ 4(iii).)<sup>9</sup>

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<sup>9</sup> The parties dispute the extent to which Credentials concealed from Experian its use of one-step telemarketing, i.e., its failure to get written permission from customers before ordering and sending their credit reports. (Counterclaim-Defs.' 56.1 Stmt. ¶¶ 39, 44; Counterclaim-Pls.' 56.1 Stmt. ¶¶ 39, 44.) Employees of Credentials, including Plaintiff Thompson, testified that Experian was fully apprised of Credentials' use of one-step telemarketing. (See, e.g., Thompson Dep. 163:19-165:23, at Counterclaim-Defs.' 56.1 Stmt., Ex. 22.) Plaintiff Keehan testified that "Experian and Credentials were very close . . . . Employees crossed over, you know, worked in Credentials, worked there . . . . They approved every written script, every written

Credentials contacted Experian's and other potential customers using various marketing practices, including direct mail. (Pls.' 56.1 Stmt. ¶ 47; Defs.' 56.1 Stmt. ¶ 47; Cossel Dep. 52:15-25, at Lawler Aff. of Jan. 30, 2007, Ex. 16.) Beginning in or about August 1996, Credentials also used a method known as "one-step telemarketing". (Counterclaim-Defs.' 56.1 Stmt., Ex. 83.)

One-step telemarketing was a method by which Credentials telemarketers would record a customer's giving oral permission to access her credit report before sending it to her. (Sheehan Dep. 40:15 - 43:9; at Counterclaim-Defs.' 56.1 Stmt., Ex. 10.) The one-step telemarketing script used by Credentials opened with a description of its credit report service and proceeded to explain that a customer who joined Credentials would receive a copy of her credit report. (Counterclaim-Defs.' 56.1 Stmt., Ex. 5, at Trilegiant CSI/CEN 000029.) The telemarketer then asked the customer whether she wanted to begin an introductory membership with Credentials and receive a copy of her credit report. (Id.

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solicitation piece . . . ." (Keehan Dep. 138:14-22, at Counterclaim-Defs.' 56.1 Stmt., Ex. 16.) An Experian employee testified that "there might have been times we heard [about Credentials' one-step telemarketing] . . . . They may have even admitted it. If they did, we said they couldn't." (Sturgess Dep. 41:21-23, at Lawler Aff. of Jan. 30, 2007 of Feb. 28, 2007, Ex. 16.)

at Trilegiant CSI/CEN 000030.) If the customer agreed to receive the credit report, the telemarketer began recording the conversation (with the customer's permission), and then verified the customer's identification information. (Id. at Trilegiant CSI/CEN 000030 - 000031.) During the recorded portion of the conversation, the telemarketer clarified that the information was being verified to ensure that the customer would "get an accurate credit report . . . ." (Id. at Trilegiant CSI/CEN 000031.)

Once a Credentials telemarketer had recorded the customer's oral permission, Credentials would contact a credit reporting agency for a copy of the customer's credit report. After receiving a customer's credit report from Experian, Credentials provided it to a print vendor in tape format who would print it and supply a hard copy of it to Credentials. (Credentials Preliminary Prospectus at JPHQ 00032, at Lawler Aff. of Jan. 30, 2007, Ex. 1.) Credentials sent the hard copies to the new customer, along with a welcome letter to Credentials, a letter containing "information from Experian about [the customer's] credit report and credit rights", and a general brochure about the uses of credit reports. (Lawler Aff. of Feb. 28, 2007, Exs. 43-45.)

In early 1997, Credentials had decided to pursue an Initial Public Offering ("IPO") of its stock, and had begun marketing

Credentials to investors. (Maloney Dep. 191:22 - 194:19, at Lawler Aff. of Jan. 30, 2007, Ex. 10; Defs.' 56.1 Stmt. ¶ 53; Pls.' 56.1 Stmt. ¶ 53.) The IPO valued Credentials at \$160,000,000.00 to \$210,000,000.00. (Pls. 56.1 Stmt., Ex. 79, at 1125.) Later that year, Credentials had postponed its IPO due to an unreceptive IPO market. (Maloney Dep. 197:2-14, at Lawler Aff. of Jan. 30, 2007, Ex. 10.)

On October 29, 1997, Credentials entered an Agreement with Citibank, whereby Citibank accepted a commission in exchange for permitting Credentials to market its credit report services to Citibank's customers. ("Citibank Agreement"). (Pls.' 56.1 Stmt. on Count Four, Ex. 1.) The Citibank Agreement provided that a customer would be "enrolled" in Credentials' program when she "orally [agreed] during the course of a Telemarketing Solicitation to enroll in the Program" (Pls.' 56.1 Stmt. on Count Four, Ex. 1, at § 4.1), and that Credentials would thereafter "mail membership fulfillment kits to all new Program members", which included a "Credit Report" (Pls.' 56.1 Stmt. on Count Four, Ex. 1, at §§ 4.1 & 4.4). Section 5.1(b) of the Citibank Agreement ensured that Credentials would pay Citibank at least \$9,000,000.00 by January 15, 1999 even if Credentials did not obtain enough new members to warrant \$9,000,000.00 in commission payments:

For the period starting with the effective date hereof through December 1998, [Credentials] shall pay [Citibank] total compensation based on net membership revenue, as set forth in Article 5.1(a) above, that is not less than nine million dollars (\$9,000,000.00). Should the compensation paid to [Citibank] based on net membership revenues for such period be less than nine million dollars (\$9,000,000.00), [Credentials] shall remit to [Citibank] on or before January 15, 1999, the difference between the compensation paid as of December 31, 1998, and nine million dollars (\$9,000,000.00).

(Pls.' 56.1 Stmt. on Count Four, Ex. 1, § 5.1(b).)

C. CUC and HFS Merge to Form Cendant

A Joint Proxy Statement sent to CUC and HFS shareholders on August 28, 1997 to approve the CUC-HFS merger described HFS as "one of the foremost global services providers . . . .

[providing] services to consumers through intermediaries in the travel and real estate industries." (Pls.' 56.1 Stmt., Ex. 1 at CSI/CEN 257168.) The Joint Proxy Statement described CUC as:

a leading technology-driven membership-based consumer services company, providing approximately 69 million members with access to a variety of goods and services worldwide. These memberships include such components as shopping, travel, auto, dining, home improvement, lifestyle, vacation exchange, credit card and checking account enhancement packages, financial products and discount programs . . . . CUC's membership activities are conducted principally through its Comp-U-Card division . . . .

(Pls.' 56.1 Stmt., Ex. 1 at CSI/CEN 257168.) According to

Defendant Silverman - who was on the HFS side of the deal - CUC had reported a 20-30% annual earnings growth in the years prior to the CUC-HFS merger. (Silverman Dep. 7:15 - 8:6; Pls.' 56.1 Stmt., Ex. 3.) Silverman reported to a major economic news publication that "Every time I was nervous, [CUC] would show up with another quarter of spectacular earnings . . . . [CUC] was producing 20% to 30% growth in a company where nobody worked. Once you overlaid our standards, we figured this could be a gold mine." (Pls.' 56.1 Stmt., Ex. 4 at SAR 05368.)

CUC touted its use of "cross-marketing" as one of the reasons for its financial success. Cross-marketing involved the marketing of services of one of CUC's service lines to the existing customers of another service line. (Thompson Dep. 52:19 - 53:3, at Pls.' 56.1 Stmt., Ex. 29.) CUC routinely used cross-marketing to generate business for itself and for companies it had acquired prior to the CUC-HFS merger. The success of the cross-marketing method and CUC's exceptional revenue performance were significant factors in HFS' decision to merge with CUC. (Pls.' 56.1 Stmt., Ex. 1 at CSI/CEN 257190; Silverman Dep. 14:8 - 15:18, at Pls.' 56.1 Stmt., Ex. 3.)

During the due diligence conducted in preparation for the CUC-HFS merger, Silverman admits to being rebuffed when he asked for correct financial statements from CUC. (Silverman Dep. 66:9-



68:10, at Pls.' 56.1 Stmt., Ex. 3.) Silverman did not obtain complete and accurate financial information from CUC even after the CUC-HFS merger, as well as into early 1998.<sup>10</sup> (Pls.' 56.1 Stmt., Ex. 56 at CAA/CSI 00035.) Cendant was formed in December 1997 when CUC and HFS merged. (Cendant Form 10K, at Lawler Aff. of Jan. 30, 2007, Ex. 25 at SAR 14503.)

D. Discovery of the CUC Accounting Fraud and Acquisition of Credentials by Cendant

Around the time of the CUC-HFS merger, Defendant Katz called Counterclaim-Defendant Lincolnshire about the possibility of Cendant's acquiring Credentials. (Kumble Dep. 155:14 - 156:23, at Pls.' 56.1 Stmt., Ex. 15; see also Lawler Aff. of Jan. 30, 2007, Ex. 40.) Lincolnshire's CEO Steve Kumble has testified that Katz told him the phone call was being made on Silverman's behalf. (Kumble Dep. 8:16-22, at Pls.' 56.1 Stmt., Ex. 15.) Following that initial conversation, on December 19, 1997, Lincolnshire sent Katz a letter which forecasted revenues for Credentials in 2000 of \$158 million. (Lawler Aff. of Jan. 30, 2007, Ex. 38 at CSI/CEN 001035.) On January 16, 1998, Credentials sent a proposed Letter of Intent to Cendant, which

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<sup>10</sup> More details on Silverman's learning of the massive accounting fraud at CUC is addressed in the following subsection, infra.

set forth a proposed non-binding \$175 million purchase price. (Lawler Aff. of Jan. 30, 2007, Ex. 43; Defs.' 56.1 Stmt. ¶ 63; Pls.' 56.1 Stmt. ¶ 63.)

Due diligence commenced. The parties agree that Defendant Katz - along with Defendant Corigliano, Amy Lipton, and Frank Murphy - were the main liaisons for Cendant during that period. (Defs.' 56.1 Stmt. ¶ 59; Pls.' 56.1 Stmt. ¶ 59; Maloney Dep. 236:25 - 237:24, 268:8 - 269:6, at Lawler Aff. of Jan. 30, 2007, Ex. 10.) While Silverman was not directly involved with the negotiations, Katz testified that he had periodic discussions with Silverman about the progress of the Acquisition negotiations (Katz Dep. 36: 6-9, at Pls.' 56.1 Stmt., Ex. 23), that he discussed with Silverman the idea of changing the up-front price for Credentials from \$175 million to \$125 million before proposing that price structure to Sellers<sup>11</sup> (Katz Dep. 37:15-38:21, at Pls.' 56.1 Stmt., Ex. 23), that he updated Silverman when the up-front purchase price of Credentials actually changed (Katz Dep. 37:10-15, at Pls.' 56.1 Stmt., Ex. 23), and that he advised Silverman about negotiations related to the holdback and earn-out provisions in the SPA (Katz Dep. 37:10-15, at Pls.' 56.1 Stmt., Ex. 23). Moreover, Maloney testified that Katz told him

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<sup>11</sup> The negotiations surrounding the purchase price are discussed in further detail in this subsection, infra.

that he kept Silverman well-apprised of the status of the Acquisition. (Maloney Dep. 56:13-20, at Pls.' 56.1 Stmt., Ex. 14.)<sup>12</sup>

At the same time due diligence on the Acquisition was beginning, Silverman - along with other officers from the HFS side of Cendant - began to learn that CUC's financial data was not correct. At a February 1, 1998 Cendant meeting attended by Silverman, Corigliano stated that adjustments would need to be made to the numbers that CUC had previously provided for an earnings release. (U.S. v. Walter A. Forbes & E. Kirk Shelton, No. 02 Cr. 264 (AWT) (D. Conn.), Trial Transcript, Testimony of Steve Monaco [former CFO of HFS] at 2094:14 - 2095:18; see also Wilkie Farr & Gallagher Memorandum, dated Apr. 23, 1998 at CAA/CSI 03523, at Pls'. 56.1 Stmt., Ex. 53.) At an Audit meeting on February 3, 1998, Cendant's auditors reported that improper accounting methods had been used by CUC to calculate some of its

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<sup>12</sup> There is further evidence of Silverman's pre-Acquisition knowledge about the SPA negotiations, including a press release later drafted by Cendant in which Silverman was quoted as saying: "We are delighted by this opportunity to add [Credentials'] operations and expertise to our own credit-information membership program . . . . By combining [Credentials] with Cendant's own direct marketing prowess, affinity partnerships, and credit-monitoring operations, we will be able to leverage this great service for the benefit of our collective membership base." (Press Release Draft dated Apr. 1, 1998, at Pls.' 56.1 Stmt., Ex. 31.)

1997 earnings.<sup>13</sup> (Forbes Dep. 56:6-57:18, at Pls.' 56.1 Stmt., Ex. 55; see also Wilkie Farr & Gallagher Memorandum, dated Apr. 23, 1998 at CAA/CSI 03524-25, at Pls'. 56.1 Stmt., Ex. 53.)

Around the same time as HFS' revelations about CUC's earnings misrepresentations, Cendant alleges that it was learning that "the prospects for [Credentials'] product were less favorable than the sellers had represented; and therefore, the values of those cash flows from the relationships and the members that they had, was substantially less than the value sought by the sellers." (Katz Dep. 25:17-23, Lawler Aff. of Jan. 30, 2007, Ex. 39.) Defendants, however, have not stated when Sellers made these purported misrepresentations about Credentials' performance, but there are no purported misrepresentations on the record to which Katz could have been referring other than the December 19, 1997 letter sent to him from Lincolnshire which estimated, among other things, Credentials' potential revenue in 2000 as \$158 million. (See supra, citing Lawler Aff. of Jan. 30, 2007, Ex. 38 at CSI/CEN 001035.)

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<sup>13</sup> On February 5, 1998, Silverman proposed a sale of 1,700,000 shares of his Cendant stock for a profit of \$61,420,240.00. (Pls.' 56.1 Stmt., Ex. 80.) That sale was executed the next day for a profit of \$60,456,250.00. (Pls.' 56.1 Stmt., Ex. 80.) Plaintiffs' proof of this transaction is a print-out of a Market Watch website. Defendants do not contest the truth of this evidence.

In any event, on February 10, 1998, Credentials, CSI, and Cendant executed a revised Letter of Intent. (Pls.' 56.1 Stmt., Ex. 22.) That letter set forth an "aggregate purchase price" in the sum of \$125 million paid in cash at closing, plus a "contingent payment". (Id.) The terms of the contingent payment were defined as follows:

In the event and to the extent that the new net memberships acquired by [Credentials] for the year ending December 31, 1998 shall exceed one (1) million, then [Cendant] shall pay an additional amount . . . equal to the product of the number of net new memberships acquired for the year ending December 31, 1998 in excess of one (1) million and \$25.

(Pls.' 56.1 Stmt., Ex. 22, Schedule A.) Plaintiff Thompson has testified that, counter to Katz' testimony, Cendant's purported skepticism about Credentials' benchmarks was not the reason that Cendant insisted on the contingent payment clause. Indeed, Maloney has testified that after February 10, 1998, Defendant Corigliano and Anne Pember "agreed that the membership projections that were prepared by Credentials for fiscal year '98 were reasonable." (Maloney Dep. 329:22 - 330:12, at Pls.' 56.1 Stmt., Ex. 14.)<sup>14</sup>

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<sup>14</sup> Moreover, Maloney testified that Corigliano was never skeptical of Credentials' business, but rather, offended by "the fact that anyone could have a business that did better than his business." (Maloney Dep. 273:16-21, at Lawler Aff. of Jan. 30, 2007, Ex. 10.) (Thompson Dep. 251:13-20, at Pls.' 56.1 Stmt., Ex.

Silverman has testified that on March 7, 1998, Corigliano admitted to him that CUC's numbers had included at least \$100 million in non-recurring income. (Silverman Dep. 113:8 - 115:18, at Pls.' 56.1 Stmt., Ex. 3.) An audit report produced by Cendant states that around this time, "Silverman concluded that [CUC's records] clearly demonstrated an intent to use merger reserves to manage earnings and that is not permissible." (Pls.' 56.1 Stmt., Ex. 56 at CAA/CSI 00037.)

On Sunday, March 8, 1998, at a meeting attended by numerous Cendant officials, including Katz, Silverman discussed what he had learned about CUC. (Pls.' 56.1 Stmt., Ex. 68 at CAA/CSI 01470; Pls.' 56.1 Stmt., Ex. 56 at CAA/CSI 00038.) Katz testified that at that meeting: "[t]here was discussion about the two items relative to the historical financial results of CUC in the 1997 period . . . including a number of nonrecurring items of income, and the magnitude of those nonrecurring items." (Katz Dep. 133:15 - 134:23, at Pls. 56.1 Stmt., Ex. 23.) Katz also testified that at the meeting there was discussion about "an open adjustment developed in the audit . . . [and] whether or not that [amount] was a material amount." (Katz Dep. 134:23 - 135:1, Pls.' 56.1 Stmt., Ex. 23.) James Buckman, who also attended the

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meeting, described some of the discussion at the March 8, 1998

meeting as follows:

The gist of [the meeting was about how] Scott Forbes [former HFS officer<sup>15</sup>] had been up visiting the CUC offices meeting with the accounting people as well as [former CUC officer] Kirk Shelton because Scott was - we were in the throes of changing the reporting structure for the financial reporting.

And that he had been approached - Scott had been approached by Kirk Shelton at some point suggesting to Scott they were planning, "they" meaning the people at CUC, the former CUC, were planning on utilizing some of the reserves that had been established in connection with - I believe our merger, but it may have been a prior merger reserve, I don't have a recollection of that, to utilize them in the ensuing months of that year, 1998, to enhance or to include in revenues of the company, and he asked Scott to be aware of that and to - if he could think of a creative way to do that or something to that effect.

. . . .

Henry [Silverman] indicated, one, that he was - he was very unhappy to hear that . . . they were proposing to do that because, you know, best he could tell, and as was confirmed by Scott and Mike, that would be inappropriate, it would be improper.

Secondly, that if they need to do that, then what in the heck is happening to their businesses up there if they're not performing as well as they have been projected [sic] to be performing.

Three, if they got this problem this year, 1998, perhaps they've had similar problems in the past,

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<sup>15</sup> Pls.' 56.1 Stmt. ¶ 115, citing S. Forbes Dep. 17:15-25, at Pls.' 56.1 Stmt., Ex. 55.

and he was concerned about that because he didn't know the answer to that question, whether or not they had those problems and whether or not anything improper had been done in those prior years.

Four, . . . that as we had discussed earlier, this really caused him to have a real problem with Shelton and Corigliano for not having come forward earlier to him and said "We have a problem with our business."

(Buckman Dep. 115:8 - 116:25, at Pls. 56.1 Stmt., Ex. 59.)

Despite having attended this March 8, 1998 meeting, Katz has testified that April 13, 1998 - three days after the SPA's closing - was the first time he recalled hearing about "actual or potential accounting irregularities on the CUC side of the Cendant business". (Katz Dep. 131:2-6, at Lawler Aff. of Jan. 30, 2007, Ex. 39.)

On March 9, 1998, Silverman met with Corigliano and other Cendant officers - not including Katz - to discuss further the non-recurring income items in CUC's records. (Silverman Dep. 141:9 - 149:15, at Pls.' 56.1 Stmt., Ex. 3; Pls.' 56.1 Stmt., Ex. 56, at CAA/CEN 00038.) According to Cendant's audit reports, Silverman stated at the meeting that:

He felt betrayed and deceived because no one at CUC had told him that in order to meet their 1998 numbers the company would have to take \$165 million of reserves into income. He felt that he had been deceived because CUC was not the business that they had been led to believe that it was. No one had told him that 25% of their earning for 1997 were non-operating or non-recurring.



(Pls.' 56.1 Stmt., Ex. 56, at 00039.)

Throughout the Sellers' and Defendants' negotiations for the Acquisition of Credentials, Defendants never told Sellers about the CUC accounting fraud. Defendants do not dispute this.<sup>16</sup> Plaintiffs' witnesses also testify that Defendants fraudulently misrepresented their intent to market aggressively Credentials' products, particularly as to their intent to cross-market Credentials' products to Cendant's pre-existing customers. For example, Maloney stated that Cendant repeatedly assured them that it would use cross-marketing to promote Credentials' products, and that it was committed to increasing Credentials' membership:

The people at Credentials, Cosmo Corigliano and Sam Katz were the ones, Anne Pember as well, that told me that they would use their muscle and we would far exceed the numbers that we had anticipated in terms of net new members because of the efforts that Cendant would make separate and apart from adding members that Credentials was intending to add to their core membership base.

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<sup>16</sup> Nor do Defendants dispute that an accounting fraud occurred at CUC. Indeed, Defendant Corigliano - and other Cendant employees from the CUC side - were ultimately convicted for their crimes relating to the fraud. (Third Am. Compl. ¶¶ 75-83; Defs.' 56.1 Stmt. ¶¶ 87-89; see generally, United States v. Walter A. Forbes & E. Kirk Shelton, No. 02 Cr. 264 (AWT) (D. Conn.) and United States v. Cosmo Corigliano, No. 00 Cr. 379 (WHW) (D.N.J.).) The criminal conduct for which these individuals were convicted included artificially inflating CUC's income by \$500 million. (United States v. Forbes & Shelton, No. 02 Cr. 264 (AWT) (D. Conn.); United States v. Corigliano, No. 00 Cr. 379 (WHW) (D.N.J.).)

(Maloney Dep., 48:20-25, at Pls.' 56.1 Stmt., Ex. 14; see also Maloney Dep., 49:15-23; Thompson Dep. 257:9 - 258:17, at Pls.' 56.1 Stmt., Ex. 29.) Maloney, as well as Credentials' CFO Allan Weinstein (Ex. 41, Weinstein Dec. ¶ 1), further testified that Defendant Katz told them during negotiations that despite any contingent payment clause, Sellers would "get back what [they] originally discussed, the [\$175 million] IPO price." (Maloney Dep. 55:16-17; Weinstein Dep. 260:13-17, at Pls.' 56.1 Stmt., Ex. 19.) Other parts of Weinstein's deposition testimony further describe Defendants' representations that they would cross-market and market aggressively:

Q Did anyone from Cendant tell you prior to April 10, 1998, that CUC, as opposed to Cendant, engaged in the practice of cross-marketing during calendar year 1997?

A Absolutely. I mean that's how they accrue their member base.

. . . .

Q Do you know the extent of Cendant's cross-marketing during that period of time?

A I think that was the whole concept of the reason between the merger between HFS and CUC. Again, these are the guys that developed the new, you know, fast ball, and you know, everyone in the industry was sort of following it and interested in it and this was sort of the new powerful engine in direct marketing.

Q . . . . Were you ever told anything about which products were being cross-marketed or

how many dollars were being generated by cross-marketing during the period of December 17, 1997, and April 10, 1998, by Cendant?

. . . . .

A I don't remember any specific information. It was their - the number one thing they talked about and everything I saw in connection with them. I mean, it was their business plan, it was their engine of growth, it was the most important thing to that business, from everything that I was able to read and find and see.

(Weinstein Dep. 253:7 - 255:2, at Pls.' 56.1 Stmt., Ex. 19.)

Weinstein also has testified as to Cendant's assurances about its cross-marketing expertise that Cendant said: "'Guys, we know how to do this, you know, you know how we've grown our membership . . . [L]ook how we've grown and we know this business and we have the marketing muscle necessary to drive the business much better than you guys . . . .'" (Weinstein Dep. 273:25 - 274:3, 302:4-7, at Pls.' 56.1 Stmt., Ex. 19.)

Defendants refute all of Plaintiffs' evidence about Cendant's assurances, but only by denying in their memoranda that any of those statements were made, referring to them in their papers as "alleged oral statements". (See, e.g., Defs.' Mem. of Law at 13.)

To refine Cendant's marketing obligations under the SPA - particularly in light of the contingent payment clause - the

parties drafted a new version of the SPA on March 17, 1998 which included the following language at Section 5.11:

Cendant will use reasonable commercial efforts to cause the products of [Credentials] to continue to be marketed substantially in accordance with the general historical practices of Cendant's Comp-U-Card division for marketing products similar to those offered by [Credentials], it being understood that Cendant shall not be deemed to be in breach of this [provision] as a result of any change in such marketing practices that in Cendant's good faith judgment is necessary to comply with applicable law or the requirements of third parties under any Material Agreement . . . or that is consistent with changes in the general marketing practices of the industry in which [Credentials] competes.<sup>[17]</sup>

(Pls.' 56.1 Stmt., Ex. 28, § 5.11.) Sellers have referenced testimony by Allan Weinstein which suggests that the parties' purpose for requiring Cendant to adhere to its "general historical practices" was to ensure that Cendant cross-marketed Credentials' products:

Q Was there anything in the contingent payment covenants suggested by the sellers that required cross-marketing by Cendant?

. . . .

A I think that's what 5.11 was.

(Weinstein Dep. 283:16-22, at Pls.' 56.1 Stmt., Ex. 19.)

According to Maloney:

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<sup>17</sup> This provision was included in the final version of the SPA. (Pls.' 56.1 Stmt., Ex. 26 § 5.11.)

That was a big part of the negotiation was [sic] making sure that we would get our contingent earnout and the assurance that Cosmo gave us and Sam also did, but primarily Cosmo, was that they were going to be able to, quote/unquote, market the hell out of the file and cross-market it and that we wouldn't have any fears of making our earnout and that it would get us back to the IPO price.

Those conversations were kind of continuous because as we would change provisions and negotiated the earnout and things of that nature, I wanted to get assured that we were going to make money on the earnout. Otherwise, I didn't want to sell the business. I didn't want to really sell the business at 125. If I thought all we were going to get was 125, I would have just called the sale off.

(Maloney Dep. 320:4-21, Pls.' 56.1 Stmt., Ex. 14.) Defendants, without any factual support other than the text of Section 5.1 itself, argue that nothing in Section 5.11 required them to cross-market Credentials' services with Cendant's. (Defs.' Mem. of Law at 15.)

Despite this new SPA provision and despite Defendants' representations that they would cross-market and market aggressively Credentials' products, on March 19, 1998, Corigliano wrote to the Cendant executive committee that he did "not expect to add members in excess of the contingency level", and that they added the contingent payment clause because Cendant was "unable to get comfortable with [Credentials'] 1998 budget."<sup>18</sup> (Defs.'

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<sup>18</sup> Plaintiffs contend that they never received Corigliano's March 19, 1998 memorandum prior to this litigation. (Pls.' 56.1

56.1 Stmt., Ex. 49, at CSI/CEN 066158.)

Not only do Defendants dispute in their Memoranda Sellers' reading of Section 5.11, but they also assert that Sellers improperly withheld information from Cendant during the Acquisition negotiations about Credentials' use of one-step telemarketing. However, due diligence provided Cendant with access to various documents which would have alerted Cendant about Credentials' use of one-step telemarketing. Lincolnshire Senior Associate Allan Weinstein testified that during due diligence, Cendant was granted access to Credentials' financial records "like any other buyer". (Weinstein Dep. 218:3-20, 231:2-14, at Counterclaim-Defs.' 56.1 Stmt., Ex. 21.) In-House Counsel for Cendant Jennifer Taub testified that she received some of Credentials' marketing materials prior to the Acquisition, though she did not recall whether she received Credentials' telemarketing scripts. (Taub Dep. 7:6-8:12, 26:24-27:21, at Counterclaim-Defs.' 56.1 Stmt., Ex. 47.)

Among the documents to which the parties agree Cendant had access were the Experian Agreement and the Citibank Agreement. (Counterclaim-Defs.' 56.1 Stmt. ¶ 105; Counterclaim-Pls.' 56.1 Stmt. ¶ 105; Pls.' 56.1 Stmt. on Count Four, Ex. 1.) Also

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Stmt. ¶ 70.)

available was an internal memorandum written by a Cendant employee during due diligence which states: "I assume this is due to the fact that F[ull]F[illment] contains a credit report.

Doesn't credit report up-front suppress marketing?"

(Counterclaim-Defs.' 56.1 Stmt., Ex. 51, at CSI/CEN 038616.)

Sellers argue that this memorandum is a written memorialization of Cendant's knowledge of Credentials' use of up-front, "[i.e., one-step]", telemarketing (Counterclaim-Defs.' 56.1 Stmt. ¶ 102), whereas Defendants contend that whether this memorandum refers to "one-step telemarketing" is merely an "assumption" made by a person who did not himself write the memorandum (Villano Dep., 75:22 - 76:2, at Counterclaim-Defs.' 56.1 Stmt., Ex. 52).

Sellers also allegedly gave a PowerPoint presentation to Cendant in which they stated that Credentials made an "Immediate Delivery of First Credit Report". The parties disagree on whether "Immediate Delivery" is a reference to one-step telemarketing.<sup>19</sup>

(Counterclaim-Defs.' 56.1 Stmt., Ex. 53 at WGM CSI 001519; Counterclaim-Defs.' 56.1 Stmt. ¶ 104; Counterclaim-Pls.' 56.1 Stmt. ¶ 104.)

Allan Weinstein has stated in his Declaration that he had

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<sup>19</sup> Defendants do not agree with Sellers that the PowerPoint presentation was even given to Cendant. (Counterclaim-Pls.' 56.1 Stmt. ¶ 104.)

personally informed Cendant representatives, including Corigliano, Anne Pember, and Amy Lipton, about Credentials' use of one-step telemarketing. (Weinstein Dec. ¶ 5.) But when asked about the Experian Agreement at his deposition, Weinstein also testified that whether "Credentials was getting written permission from customers" was "an operational detail that [he] wouldn't have concerned [himself] with . . . ." (Weinstein Dep. 136:17 - 137:6, at Lawler Aff. of Jan. 30, 2007 of Feb. 28, 2007, Ex. 55.) Moreover, according to CUC senior vice president Peter Wragg, Cendant monitored Credentials' and other competitors' marketing activities well before Cendant considered acquiring Credentials, and thus would have been aware of Credentials' use of one-step telemarketing even before the exchange of due diligence materials. (Wragg Dep. 15:16 - 18:10, 61:2 - 65:19, at Counterclaim-Defs' 56.1, Ex. 9.)<sup>20</sup>

On April 9, 1998 (the day before the Acquisition), Cendant convened an analyst call. On the call, Silverman told the market

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<sup>20</sup> The parties also dispute whether Cendant itself used one-step telemarketing before the Acquisition. Sellers set forth telemarketing scripts used by Cendant which employ the one-step method (see, e.g., Counterclaim-Defs.' 56.1 Stmt., Ex. 35 at CSI/CEN 250294); but Cendant submits a deposition from a former high-level telemarketing executive at Cendant who testified that the existence of those telemarketing scripts does not mean that the one-step scripts actually were used (Chalfin Dep. 106:19-107:3, at Counterclaim-Defs.' 56.1 Stmt., Ex. 36).



that Cendant's "fundamentals [were] great", and that the "financial issues . . . really [were] zero". (Pls.' 56.1 Stmt., Ex. 38 at CAA/CSI 02459.) He further noted: "[W]here we expect to report earnings next month we would also expect to report a record number of gross ads in the membership business. So . . . membership has never been better." (Pls.' 56.1 Stmt., Ex. 38, at CAA/CSI 02465.) Silverman was asked about this analyst call at his deposition:

Q Did you fully disclose to the marketplace, sir, everything you know about CUC and what you learned on March 6 and your feelings that HFS shareholders had gotten a bad deal? Did you fully disclose that on April 9, 1998?

. . . . .

A We disclosed what we believed to be appropriate.

(Silverman Dep. 287:12-20, at Pls. 56.1 Stmt., Ex. 3.)

Also on April 9, 1998, Steven Speaks, the controller for Cendant's CUC division, advised Scott Forbes and Steve Monaco (who were Cendant officers formerly of HFS) that CUC's irregular accounting practices produced falsely inflated revenues for CUC. (Pls. 56.1 Stmt., Ex. 74, at ¶4b.) According to Speaks, the CUC product which benefitted most from the fraudulently reported

revenues was Credentials' competitor, PrivacyGuard.<sup>21</sup> (Pls. 56.1 Stmt., Ex. 74, at ¶4b.) After the analyst call, Scott Forbes informed Silverman what he had learned from Speaks. (S. Forbes Dep. 195:18 - 196:6, 198:4-25.) Pls.' 56.1 Stmt., Ex. 55.)

E. The Stock Purchase Agreement

Sellers and Cendant executed the SPA on April 10, 1998. (Lawler Aff. of Jan. 30, 2007, Ex. 54; Counterclaim Defs.' 56.1 Stmt., Ex. 1.) It provided for the sale of Credentials' stock to Cendant. The final purchase price provision provided as follows:

The purchase price for the Shares (the "Purchase Price") shall consist of (i) an aggregate amount (the "Closing Date Purchase Price") equal to (x) \$125,000,000 less (y) the sum of (A) the amount of Indebtedness outstanding immediately prior to the Closing (B) \$146,291.64 (which the parties agree represents the aggregate amount of all Excess Severance Obligations the amount of which is known by [Credentials] as of the Closing Date) plus (C) (1) \$425,000 (which the parties agree represents the aggregate amount of the settlement payment made by [Credentials] on March 26, 1998 pursuant to the Richards Settlement Agreement) and (2) \$2,000,000 (which the parties agree represents the amount of the settlement payments being made by [Credentials] on the date hereof pursuant to the Ferry Settlement Agreements) plus (D) \$600,000 (which amount represents 50% of the fees and expenses described in Section 3.1(o) of the Disclosure Schedule, and

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<sup>21</sup> PrivacyGuard was a Cendant entity which, like Credentials, furnished credit reports and credit monitoring services for its customers. (See supra, citing Cendant Form 10K at SAR 14526, at Lawler Aff. of Jan. 30, 2007, Ex. 25.)

(ii) the Contingent Payment, if any, payable as provided in Section 2.1(d). The Closing Date Purchase Price shall be subject to post-Closing adjustment as provided in Section 2.2 and shall be payable as provided in Section 2.1(c).

(Counterclaim-Defs.' 56.1 Stmt., Ex. 1 ("SPA"), § 2.1(b)

(emphasis supplied).) Section 2.1(d) prescribed the following

for an additional contingent payment:

If and to the extent that the aggregate number of Net New Memberships exceeds the Membership Threshold Amount, then Cendant shall pay to the Sellers in accordance with this Section 2.1(d) an additional amount (the "Contingent Payment") equal to the excess, if any, of (A) the product of (i) the number of Net New Memberships in excess of the Membership Threshold Amount multiplied by (ii) twenty-five dollars (\$25) minus (B) the product of Net New Memberships added by [Credentials pursuant to a provision in its October 29, 1997 Agreement with Citibank (South Dakota), N.A., at Counterclaim-Defs.' 56.1 Stmt., Ex. 49, § 5.1(f)] multiplied by (ii) twelve dollars (\$12). Promptly following March 31, 1999, [Credentials] shall deliver to the Sellers' Representative a certificate signed by a duly authorized officer of [Credentials] setting forth the number of new one-year and separately multi-year memberships added by [Credentials] during each month of the 1998 calendar year . . . . Promptly following each calendar quarter during the calendar year ending December 31, 1999 and the calendar quarter ending March 31, 2000, [Credentials] shall deliver to the Sellers' Representative a certificate signed by a duly authorized officer of [Credentials] setting forth the number of Net New Memberships . . . as of the last day of such immediately preceding calendar quarter and the Contingent Payment, if any, payable by Cendant with respect to such calendar quarter, calculated in accordance with Section 2.1(d) (iii) below . . . .

(SPA, § 2.1(d).) The contingent payment was in part dependent on the efforts Cendant took to market Credentials' products, which Section 5.11 of the SPA required to be "reasonable commercial efforts . . . in accordance with the general historical practices of [CUC]." (See SPA, § 5.11, quoted at Section I(D), supra.)

The SPA also contained twenty-two pages of warranties and representations (SPA, §§ 3.1, 3.2, & 3.3). According to the SPA, "[t]he obligations of Cendant to consummate the Acquisition and other transactions contemplated by [the SPA]" were subject to the satisfaction at or prior to the Closing of the representations and warranties. (SPA, § 6.2.) Among the warranties was Credentials' representation to Cendant that it "is, and has been, in compliance in all material respects with all applicable laws". (SPA, § 3.1(f)(i).) Credentials also warranted that it:

is not and, to the knowledge of [Credentials] no other party is, in default in any material respect under any such agreement, commitment arrangement, lease, insurance policy or other instrument, whether entered into in the ordinary course of business or otherwise and whether written or oral and there has not occurred any event that, with the giving of notice or the lapse of time or both, would constitute such a default.

(SPA, § 3.1(p).) The parties agree that the Experian Agreement was among those referenced in the Section 3.1(p) warranty.

The SPA further provided for Cendant to retain a Holdback Amount of \$16,200,000.00 from the initial \$125,000,000.00

purchase price. (SPA, § 2.3(c).) The Holdback Amount was insurance against some of Credentials' potential liabilities. One such potential liability was Credentials' responsibility to compensate Citibank for any amount of commissions less than \$9,000,000.00 owed under Section 5.1(b) of the Citibank Agreement. See Section I(B), supra. To that end, the SPA fashioned a schedule by which Cendant would pay Sellers portions of the Holdback Amount in the amounts of: (1) \$3,500,000.00 within ten business days of February 15, 1999, and (2) \$3,200,000.00 within ten business days of March 31, 1999, provided that, at the time each of these two payments was due, the commissions paid to Citibank under the Citibank Agreement had equaled or exceeded \$9,000,000.00. (SPA, § 2.3(c).)

Specifically, the SPA provided that:

Within ten (10) Business Days following (x) the earliest of (i) February 15, 1999, (ii) the date on which the aggregate amount of all commission payments made by [Credentials] to Citibank from October 29, 1997 through December 31, 1998 pursuant to the Citibank Agreement exceeds \$11,000,000 (iii) December 31, 1998 if, on such date, the amount of commission payments made by [Credentials] from October 29, 1997 through December 31, 1998, together with commission payments owed but not yet paid to Citibank for such period, equal or exceed \$9,000,000, Cendant shall pay to [Sellers] . . . an aggregate amount equal to the amount, if any, by which the amount required to be paid by Sellers pursuant to . . . [the Citibank Agreement] as of December 31, 1998 is less than \$3,500,000, and (y) March 31, 1999, Cendant shall pay to [Sellers] an

aggregate amount equal to the amount, if any, by which the amount required to be paid by Sellers pursuant to . . . [the Citibank Agreement] as of December 31, 1998 is less than \$3,200,000 . . . .

(SPA, § 2.3(c).)

An additional \$2,000,000.00 portion of the Holdback Amount was reserved for potential liabilities under other sections of the SPA, namely, Sections 8.1(a)(i), 8.1(a)(ii), 8.1(a)(iv), 8.1(b)(i), and 8.1(b)(ii) of the SPA:

Within ten (10) Business Days following the later of (i) September 10, 1999 and (ii) the date that is ninety (90) days after the Final Disposition Date, Cendant shall pay to the Sellers . . . an aggregate amount required to be paid by [Sellers] pursuant to . . . Sections 8.1(a)(i), 8.1(a)(ii), 8.1(a)(iv), 8.1(b)(i), and 8.1(b)(ii) of [the SPA] to such date less than \$2,000,000.

(SPA, § 2.3(d).) Sections 8.1(a)(i), 8.1(a)(ii), 8.1(a)(iv), 8.1(b)(i), and 8.1(b)(ii) of the SPA contained, in relevant part, Sellers' promise that they would jointly and severally indemnify and hold harmless Cendant and Credentials against any losses resulting from, arising out of, or based upon any failure by Credentials or Sellers to perform any of their covenants or obligations to be performed on or prior to the Closing Date.

(SPA, §§ 8.1(a)(I) & 8.1(b)(i).)

The parties further agreed to a clause providing that indemnification would be the "sole remedy for any claim for monetary damages arising out of or relating to [the SPA] or the

transactions contemplated hereby, other than any claim based upon or arising out of the fraud of any party hereto." (SPA, § 8.6.) Under the "sole remedy" provision, Cendant also agreed that it would "not seek indemnification payments directly from any of the Sellers except to the extent that the Holdback Amount has been (or would be as a result of any indemnification hereunder) reduced to zero . . . ." (SPA, § 8.6.)

The SPA also included a merger clause, which stated:

This Agreement (including the documents and the instruments referred to herein), and any other agreement among the parties entered into contemporaneously herewith, constitutes the entire agreement and supersedes all prior agreements and understandings, both written and oral, among the parties with respect to the subject matter hereof. This Agreement may be amended, supplemented or changed, and any provision hereof can be waived, only by written instrument making specific reference to this Agreement signed by the party against whom enforcement of any such amendment, supplement, modification or waiver is sought.

(SPA, § 9.5.) Cendant and Sellers further agreed that the SPA would be "governed by and construed in accordance with the laws of the State of New York, without regard to the principles of conflicts of laws thereof". (SPA, § 9.6.)

F. Credentials After The Acquisition

Sellers have submitted evidence that after the Acquisition Cendant never cross-marketed or marketed aggressively

Credentials' membership services. For example, Peter Wragg, who was in charge of Credentials' services after the Acquisition, was asked at his deposition:

Q . . . . And just to clarify, what we're talking about right now is a list of names essentially owned by Cendant to which it can market whatever service it deems appropriate?

. . . .

A That seems fair.

Q Do you know whether Cendant did in fact market Credentials to any of the names we just talked about?

A I don't remember.

Q Who in your opinion would know the answer to that question?

A If you hadn't asked who I could remember, I would have said me.

(Wragg Dep. 129:12-25, at Pls.' 56.1 Stmt., Ex. 89.)

Cendant documents corroborate this point. An internal Cendant record lists various Cendant divisions which were cross-marketed with one another following the Acquisition, but Credentials was not among them. (Pls.' 56.1 Stmt., Ex. 90; Melchionno Dep. 211:17 - 215:2, at Pls.' 56.1 Stmt., Ex. 91.) Other Cendant documents show that in June 9, 1998, Cendant had cut back, or was planning to cut back, on various marketing campaigns of Credentials' services. (Pls.' 56.1 Stmt., Ex. 92,



at CSI/CEN 252317.) For example, at that time, Cendant decided to market Credentials' services to 50,000 PNC customers instead of 200,000, to 100,000 GE Capital customers instead of 1,000,000, to 100,000 Mercantile customers instead of 250,000, and to 350,000 Wachovia customers instead of 600,000. (Pls.' 56.1 Stmt., Ex. 92, at CSI/CEN 252317; Melchionno Dep. 125:4 - 131:18, 135:23 - 137:9, at Pls.' 56.1 Stmt., Ex. 91.)

In July of 1998, Cendant conducted marketing trials which tested a telemarketing script used by Credentials prior to the Acquisition ("Credentials Control") against two scripts created by Cendant. (Counterclaim-Defs.' 56.1 Stmt, Ex. 61, Ex. 62.) The Cendant scripts were each known as "Cendant Legal". One "Cendant Legal" test script bore the code 6200003CIT; the other bore the code 6200004CIT. (Counterclaim-Defs.' 56.1 Stmt, Ex. 61, Ex. 62.) The Credentials Control script and 6200003CIT offered a membership for \$49; 6200004CIT offered a membership for \$98. (Counterclaim-Defs.' 56.1 Stmt., Ex. 61, Ex. 62.) The Credentials Control script garnered 1.73 sales per hour; 6200003CIT garnered 1.59 sales per hour; 6200004CIT garnered 1.52 sales per hour. (Counterclaim-Defs.' 56.1 Stmt, Ex. 61, Ex. 62.) The Credentials Control script and 6200004CIT used one-step telemarketing. (Counterclaim-Defs.' 56.1 Stmt. ¶ 135; Counterclaim-Defs.' 56.1 Stmt., Ex. 5.) 6200003CIT, however, was

not produced by Cendant during discovery. (Counterclaim-Defs.' 56.1 Stmt. ¶ 148.) But not only is there no affirmative proof that 6200003CIT was a two-step telemarketing script, there also is an internal Cendant memorandum to Silverman stating that "a portion of Citibank marketing", i.e., scripts with "CIT" in the code, were not changed to two-step telemarketing until September 1, 1998." (Counterclaim-Defs.' 56.1 Stmt., Ex. 38.) Cendant employee Elizabeth Sheehan also testified that all one-step telemarketing was halted at Cendant after the Acquisition, except as to Citibank customers. (Sheehan Dep. 36:19 - 38:13, at Counterclaim-Defs.' 56.1 Stmt., Ex. 10.)

On August 27, 1998, Cendant sent Sellers notice of a class action lawsuit filed on June 15, 1998 in the Northern District of Illinois against Credentials. (See Frerichs v. Credentials Services International, Inc., No. 98 Civ. 3684 (JBG) (N.D. Ill. 1998), Compl., at Pls.' 56.1 Stmt. on Count Four, Ex. 7.) The plaintiffs in that lawsuit alleged that Credentials violated the Fair Credit Reporting Act by failing to get their written authorization before obtaining and sending them their credit reports. (See Frerichs Compl., at Pls.' 56.1 Stmt., Ex. 7). Cendant defended Credentials in the Frerichs lawsuit (see Frerichs Answer, at Pls.' 56.1 Stmt. on Count Four, Ex. 12), and sought indemnification from Sellers pursuant to the

"indemnification as sole remedy" clause of the SPA. (Pls.' 56.1 Stmt. on Count Four, Ex. 7.)<sup>22</sup>

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<sup>22</sup> A settlement of the Frerichs suit was reached and approved (Pls.' 56.1 Stmt. on Count Four ¶ 25), though the parties do not include in their summary judgment papers any court documentation of the settlement approval itself (but see Memorandum In Support Of Joint Motion For Final Approval Of Class Action Settlement, at Pls.' 56.1 Stmt. on Count Four, Ex. 13). However, at a February 6, 2003 hearing, the parties addressed the settlement with the Court:

THE COURT	And how much did [the <u>Frerichs</u> suit] cost you?
MR. LAWLER [DEFS.' COUNSEL]	Your Honor I'm not - we were not involved in that lawsuit, and I'm not sure.
MR. O'SHEA [PLS.' COUNSEL]	If I may, your Honor, it was near 100,000, thereabouts.
MR. LAWLER	A hundred thousand.
MR. O'SHEA	It was a small amount.
MR. LAWLER	We were pleased to settle it for as little as we did, but the exact amount of the settlement I have told [sic] it, but I just forget how much it was right now.
THE COURT	I'm trying to get some sort of sense.
MR. LAWLER	I'm thinking it was in the millions of dollars.
MR. PETRELLA [PLS.' COUNSEL]	No.
THE COURT	I would like actually to have some sense of it,

On September 23, 1998, Cendant executed on Credentials' behalf an amendment to the Citibank Agreement. That amendment provided that Credentials "shall mail three million Direct Mail solicitations to [Citibank] cardholders in October 1998, rather than the nine million pieces originally scheduled, and . . . the November 1998 insert originally scheduled shall be canceled, and [Credentials] shall not be obligated to market through such insert or to pay the related insert fee." (Pls.' 56.1 Stmt., Ex. 97.)

By the end of 1998, Cendant was compiling data on its

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because if it's a hundred thousand, that's one thing, if it's closer to a hundred million, that's something else.

MR. LAWLER

I don't think it was a hundred million, but I don't remember.

MR. PETRELLA

Your Honor, it was certainly below one million dollars. It was in the hundred thousands. It was probably one, two, three, tops.

(Tr., Feb. 6, 2003 4:4-25.)

On May 9, 2006, this Court so ordered a Stipulation whereby Defendants "waive[d], relinquish[ed], and forever release[d]" Sellers "from any liability whatsoever for any damages, costs, or expenses of any kind that in any way arise out of or relate to the [Frerichs case]." (See Stipulation, at Doc. 123, No. 00 Civ. 1422 (DAB), and at Pls.' 56.1 Stmt. on Count Four, Ex. 20.)

marketing efforts for Credentials and PrivacyGuard. According to a chart produced by Cendant, 256,778 customers joined Credentials in May of 1998; 269,250 customers joined Credentials in June of 1998; 154,028 in July of 1998; 83,651 in August of 1998; 178,090 in September of 1998; 57,933 in October of 1998; 45,611 in November of 1998; and 630 in December of 1998. (Pls.' 56.1 Stmt., Ex. 98, at 007657.) In January of 1999, zero customers joined Credentials. (Pls.' 56.1 Stmt., Ex. 98, at 007657.) As for PrivacyGuard, 569,746 new customers joined in March of 1998; 474,684 new customers joined in April of 1998; 419,226 in May of 1998; 311,818 in June of 1998; 302,954 in July of 1998; 347,959 in August of 1998; 312,676 in September of 1998; 323,313 in October of 1998; 341,596 in November of 1998; and 408,059 in December of 1998. (Pls.' 56.1 Stmt., Ex. 98, at 007657.) Defendants also have submitted an Officers' Certificate - with no contemporaneous corroborating materials - which states that Cendant added 1,002,978 gross new one-year Credentials memberships and 295,066 gross multi-year memberships between April and December of 1998. (Lawler Aff. of Jan. 30, 2007, Ex. 55.) Plaintiffs not only dispute the accuracy and admissibility of the Officers' Certificate (Pls.' 56.1 Stmt., ¶ 86), but they also contend that the approximately 58,000,000 potential customers it added through various marketing strategies and

agreements in 1997 alone (see Pls.' 56.1 Stmt., Ex. 17, at WGM/CSI 001524-25), in addition to Cendant's own very large pool of potential customers, belies any argument by Defendants that the number of new Credentials customers Cendant alleges to have recruited was favorable. This is especially so, in light of the 557,000 new members Sellers added to Credentials' membership base during the year prior to the Acquisition. (See Defs.' 56.1 Stmt. ¶ 86; Pls.' 56.1 Stmt., ¶ 56.)

Between January and March of 1999, Cendant began to convert Credentials' membership data into Cendant's own electronic database. (Pls.' 56.1 Stmt. on Count Four, ¶ 49.) Sellers contend that these efforts resulted in "a substantial amount of confusion and turmoil", including data errors and tracking problems. (Pls.' 56.1 Stmt. on Count Four, ¶ 49, citing Pls.' 56.1 Stmt. on Count Four, Exs. 28-35.) Two of Cendant's witnesses testified that the pre-conversion data maintenance system was "shut down" and "turned off" after the conversion. (Hilinski Dep. 118:7-24, at Pls.' 56.1 Stmt. on Count Four, Ex. 25; Willey Dep. 66:22-67:3, at Pls.' 56.1 Stmt. on Count Four, Ex. 24.) Gregory Hilinski also testified about the data conversion: "I don't remember if there was anything that was really lost or not, no." (Hilinski Dep. 148:5-6, at Pls. C4 56.1 Stmt., Ex. 25.) However, Cendant itself admitted, after being

ordered by Judge Eaton to serve "all financial statements and reports of any kind concerning Credentials for the years 1998 through 2000" (Doc. 94, Memorandum & Order, at Pls. C4 56.1 Stmt., Ex. 37 at 2), that "[r]evenue based information for 1997 and 1998 has not been found" (Defendant's Amended Responses to Plaintiffs' Interrogatories 7 & 8 Contained in the Second Set of Document Requests and Interrogatories, at Pls.' 56.1 Stmt. on Count Four, Ex. 38).

On March 1, 1999, Cendant furnished for Sellers an Officer's Certificate which stated its calculation for the amount of Citibank-related holdback payment owed to Sellers under the first tranche of Section 2.3(c). According to Cendant, commissions paid to Citibank as a result of Credentials' marketing efforts to Citibank customers had amounted to \$8,437,824.00. (Pls.' 56.1 Stmt. on Count Four, Ex. 4.) That amount was \$562,176.00 less than the \$9,000,000.00 in commissions that Credentials promised Citibank in the Citibank Agreement. After including 7% interest as required by the SPA, Cendant determined that the first tranche of the Section 2.3(c) Holdback Amount owed to Sellers was \$3,120,935.00. (Pls.' 56.1 Stmt. on Count Four, Ex. 4.) On or about March 1, 1999, Cendant paid Sellers \$3,120,935.00. (Pls.' 56.1 Stmt. on Count Four ¶ 13; Pls.' 56.1 Stmt. on Count Four, Ex. 4; Defs.' C4 56.1 Stmt. ¶ 13.)

On April 14, 1999, Cendant informed Sellers that it would not release the \$3,200,000.00 due under the second Section 2.3(c) tranche of the Holdback Amount, citing the liability Credentials might incur from the Frerichs lawsuit as the reason for its withholding payment. (Pls.' 56.1 Stmt. on Count Four, Ex. 15.) In that same letter, Cendant renewed its request for indemnification for any Frerichs liability. (Pls.' 56.1 Stmt. on Count Four, Ex. 15.)

On May 7, 1999, Sellers sent a letter to Cendant asserting that they believed Cendant's March 1, 1999 calculation of the first Section 2.3(c) tranche of the Holdback Amount was "incomplete". In that letter, Sellers requested more information from Cendant to corroborate its computation. (Pls.' 56.1 Stmt. on Count Four, Ex. 5.) Sellers allege that Cendant never responded to their letter (Pls.' 56.1 Stmt. on Count Four ¶ 17), whereas Defendants contest the truth of that allegation but provide no evidence that Cendant actually did respond to Sellers' letter (Defs.' C4 56.1 Stmt. ¶ 17). To corroborate their concerns, Sellers have submitted internal records from Citibank, including a table labeled "Net Revenue 1998 Forecast @ FYF12", which they say indicate that Citibank received \$9,697,970.00 in commissions. (See Ex. A of Pearson Decl., at Pls.' 56.1 Stmt. on Count Four, Ex. 6; Pearson Decl. ¶ 6, at Pls.' 56.1 Stmt. on



Count Four, Ex. 6; T. Katz Dep. 149:15 - 151:11, at Pls.' 56.1 Stmt., Ex. 47.) According to these Citibank records, Sellers contend Cendant owes them the balance of the first \$3,500,000.00 tranche, which, after adding the interest required under the SPA, equals \$562,176.00.<sup>23</sup>

On May 10, 1999, Cendant provided Sellers with a Contingent Payment Certificate which, according to Defendants, reflected that the Net New Memberships for the preceding quarter had been 662,163. (Defs.' 56.1 Stmt, Ex. 55.) The Membership Threshold was 830,316, and therefore, according to Defendants, Cendant did not owe Sellers any contingent payments. (Pls.' 56.1 Stmt., Ex. 55.)

On September 1, 1999, Sellers sent a letter to Cendant asserting their position that Cendant's withholding of the second Section 2.3(c) tranche of the Holdback Amount was improper. (Pls.' 56.1 Stmt. on Count Four, Ex. 16.) Cendant responded the next day, asserting that it was withholding all pending holdback payments until the resolution of the Frerichs litigation. (Pls.' 56.1 Stmt. on Count Four, Ex. 17.) To date, Cendant has not made any payment pursuant to the second Section 2.3(c) tranche, nor

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<sup>23</sup> According to the SPA, Cendant was obligated to add seven percent per annum interest to Section 2.3(c) payments paid in due course.

has it paid the \$2,000,000.00 listed in Section 2.3(d). (Pls.' 56.1 Stmt. on Count Four ¶¶ 39, 40; Defs.' C4 56.1 Stmt. ¶¶ 39, 40.) Defendants argue that Cendant's counterclaims now pending before this Court are reason enough to retain the remaining Section 2.3(c) and Section 2.3(d) tranches.

#### G. Procedural History

Sellers filed this suit on February 24, 2000, seeking to recover, inter alia, the amounts they allege they are owed in holdback payments and contingent payments. Cendant filed a Motion to Dismiss pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure on July 17, 2000, and the Court subsequently dismissed Sellers' claims against Cendant but granted leave to amend them.<sup>24</sup> (Order Adopting Report & Recommendation, Mar. 30, 2001.) Sellers subsequently filed an Amended Complaint on April 18, 2001. Cendant, Silverman, and Katz filed a combined Motion to Dismiss the Amended Complaint pursuant to Rules 9(b) and 12(b)(6) of the Federal Rules of Civil Procedure, and Corigliano separately filed his own Motion to Dismiss pursuant to Rules 9(b) and 12(b)(6). On those Motions, the Court dismissed Sellers'

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<sup>24</sup> The Court also granted then-Defendant Amy Lipton's Motion to Dismiss without leave to amend. (Order Adopting Report & Recommendation, March 30, 2001.)

First Claim as against Silverman and Katz, and Sellers' Eighth Claim as against Corigliano. (Order Adopting Report & Recommendation, May 21, 2002.) The Court denied Defendants' Motions in all other respects. (Id.)

Sellers filed a Second Amended Complaint on May 30, 2002. Cendant filed its Answer and Counterclaims on June 25, 2002; Corigliano filed his Answer on June 26, 2002; and Silverman and Katz filed their Answers on November 15, 2002. On February 6, 2003, the Court held a conference in which the parties' proposed Confidentiality Order, among other things, was discussed. (Tr. 15:4-20:9, dated Feb. 6, 2003.) At that hearing, Plaintiffs' Counsel also stated that Defendants had objected to all 144 of Plaintiffs' document requests that had been made before that date. (Tr. 23:1-7, dated Feb. 6, 2003.) The Court addressed certain of these objections, including Defendants' objections to Plaintiffs' requests related to a particular telephone call:

MR. O'SHEA<sup>[25]</sup> Request No. 7 is all documents memorializing the stages of Henry Silverman during the April 1998 conference call central to our case. It's met with objection; overbroad, relevance and vagueness.

THE COURT You are asking for all documents related to one telephone call.

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<sup>25</sup> Mr. O'Shea represented Plaintiffs at the February 5, 2003 hearing; Mr. Lawler represented Defendants.

MR. O'SHEA One telephone call, and all documents related to, and it's overbroad, irrelevant, and vague.

THE COURT Mr. Lawler, why is that difficult?

MR. LAWLER Well, I don't know that that is difficult. In fact, the request was not exactly the way it was proscribed [sic], because the conference call referenced in paragraph 61, and there is no conference call referenced in paragraph 61 of their amended complaint, but—

MR. O'SHEA It's in 69, Judge, it's a typo.

THE COURT Listen, you know something, everybody is overwhelmed and drowning in paper. There are occasional typos and all of that . . . . So I don't care if there was a typo. If the way Mr. O'Shea has framed what it is they are looking for today before me is good, then I want to know from you, Mr. Lawler, what the difficulty would be?

(Tr. 25:24 - 26:23, dated Feb. 6, 2003.)

On February 7, 2003, the Court so ordered a Stipulation by the parties which discontinued Plaintiffs' claims against then-Defendants John Does # 1-100. (Stipulation of Discontinuance, Feb. 7, 2003.) Discovery proceeded, and on January 19, 2005, the Court held another conference at which further discovery disputes were addressed. At that conference, the Court strongly admonished Defendants for not "answer[ing] the interrogatories as

specifically and fully" as they could. (Tr. 35:11-12, dated Jan. 19, 2005.) A third conference was held on July 7, 2005, during which the Court again expressed its concern with the parties' inability to reach discovery resolutions on their own:

You know, I have this deja vu sense about this case. Every time we get together, you know, it seems like we haven't moved very far from the last time that we got together, and I do specifically recall that in January, when we got together, my expectation was that things were going to be moving along and that discovery issues were going to be resolved amicably among you . . . . And, indeed, the February 15th letter that I did get suggested that things were moving along, as I had hoped from Mr. Lawler.

So you can imagine my surprise when I get these letters on June 16th and June 22nd talking about discovery issues still. What do I need to do? What do I need to do here? Please, you're both going to get to speak. I don't care who speaks first, but really.

(Tr. 2:6-19, dated Jul. 7, 2005.)

On August 9, 2005, the case was referred to Magistrate Judge Douglas F. Eaton for general pre-trial supervision. (Order, Aug. 9, 2005.) There were at least twelve Orders by Magistrate Judge Eaton resolving various discovery disputes between the parties. (See Orders of Magistrate Judge Eaton, dated Nov. 16, 2005, Nov. 29, 2005, Jan. 18, 2006, Feb. 21, 2006, Feb. 23, 2006 (Doc. #104 on the docket), Feb. 23, 2006 (Doc. #105 on the docket), Mar. 13, 2006, Mar. 17, 2006, May 17, 2006, May 22, 2006, May 31, 2006,

and Jun. 16, 2006.)

After being granted leave to do so, Sellers filed their Third Amended Complaint on April 18, 2006. On August 9, 2006, Defendants sought leave both to file an Amended Answer and to file a Motion for Summary Judgment. On August 22, 2006, the Court denied Defendants' request to move for summary judgment, concluding that "there is no reasonable view of the record which would warrant summary judgment for Defendants." (Order, dated Aug. 22, 2006.) Defendants moved the Court to reconsider its August 22, 2006 Order, but the Court denied that request, stating that: "A summary judgment motion at this stage of the proceedings is a dilatory tactic only." (Memo-Endorsed, dated October 4, 2006.) Cendant, Silverman, and Katz were, however, granted leave to amend partially their Answers, and did so on September 29, 2006.

On October 19, 2006, Defendants filed a Petition for a Writ of Mandamus before the Second Circuit. In that Petition, they sought an Order from the Second Circuit which would require the District Court to permit Defendants to file their Motion for Summary Judgment and which would reassign the case to a different District Court Judge. On December 12, 2006, the Second Circuit instructed this Court to allow Defendants to file their summary judgment motion, but denied Defendants' request for reassignment

of the case to another judge. (Order, No. 06-4844-op (2d Cir.), dated Dec. 12, 2006.)

The parties first submitted their papers on the present Motions to Chambers before filing them with the Clerk of Court. Defendants moved to strike: (1) Plaintiffs' Statements pursuant to Local Civil Rule 56.1, (2) the Declaration of Allan Weinstein in Support of Plaintiffs' Motion for Summary Judgment, (3) the Declaration of Michael E. Petrella in Support of Plaintiffs' Motion for Sanctions for Pervasive Discovery Abuse and Spoliation of Evidence, and (4) the Reply Declaration of Michael E. Petrella in Support of Plaintiffs' Motion for Sanctions for Pervasive Discovery Abuse and Spoliation of Evidence. The Court denied Defendants' Motions to Strike in all respects. (Order, May 4, 2007.) Defendants also requested that the Court permit them to file their papers under seal. The Court denied this request, but required the parties to redact partially their papers before filing them. (Order, May 30, 2007.)

The papers for the Motions now before this Court were filed formally with the Clerk of Court on June 7 and 8, 2007.

## II. DISCUSSION

### A. Legal Standard for Summary Judgment

A district court should grant summary judgment when there is "no genuine issue as to any material fact," and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(c); see also Hermes Int'l v. Lederer de Paris Fifth Ave., Inc., 219 F.3d 104, 107 (2d Cir. 2000). Genuine issues of material fact cannot be created by mere conclusory allegations; summary judgment is appropriate only when, "after drawing all reasonable inferences in favor of a non-movant, no reasonable trier of fact could find in favor of that party." Heublein v. United States, 996 F.2d 1455, 1461 (2d Cir. 1993) (citing Matsushita Elec. Industr. Co. v. Zenith Radio Corp., 475 U.S. 574, 587-88, 106 S. Ct. 1348, 89 L. Ed. 2d 538 (1986)).

In assessing when summary judgment should be granted, "there must be more than a 'scintilla of evidence' in the non-movant's favor; there must be evidence upon which a fact-finder could reasonably find for the non-movant." Id. (citing Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 252, 106 S. Ct. 2505, 91 L. Ed. 2d 202 (1986)). While a court must always "resolv[e] ambiguities and draw[ ] reasonable inferences against the moving party," Knight v. U.S. Fire Ins. Co., 804 F.2d 9, 11 (2d Cir. 1986) (citing Anderson), the non-movant may not rely upon "mere



speculation or conjecture as to the true nature of the facts to overcome a motion for summary judgment." Id. at 12. Instead, when the moving party has documented particular facts in the record, "the opposing party must 'set forth specific facts showing that there is a genuine issue for trial.'" Williams v. Smith, 781 F.2d 319, 323 (2d Cir. 1986) (quoting Fed. R. Civ. P. 56(e)). Establishing such facts requires going beyond the allegations of the pleadings, as the moment has arrived "'to put up or shut up.'" Weinstock v. Columbia Univ., 224 F.3d 33, 41 (2d Cir. 2000) (citation omitted). Unsupported allegations in the pleadings thus cannot create a material issue of fact. Id.

B. Cendant's Motion for Summary Judgment on Counts One, Two, Three, Four, Six, Seven, and Eight; and Plaintiffs' Motion for Summary Judgment on Count Four

(1) Sellers' First Breach of Contract Claim (Count Three): Contingent Payment Plan

Cendant argues that summary judgment should be granted in its favor on Sellers' first breach of contract claim (Count Three) because there is no evidence that the SPA contained any promise to cross-market or market aggressively Credentials' services. Sellers disagree.

Sellers' Count Three breach of contract claim alleges that Cendant violated Section 5.11 of the SPA by failing to market

Credentials using "reasonable commercial efforts" in accordance with its "general historical practices". (Third Am. Comp. ¶¶ 142-49; SPA § 5.11.) Cendant argues that Section 5.11 did not oblige it to cross-market or market aggressively Credentials' products, but that even if Section 5.11 did so oblige it, Sellers cannot recover for breach of contract because they themselves breached their SPA "compliance with law" warranties by using one-step telemarketing in purported violation of the Fair Credit Reporting Act ("FCRA") and the Experian Agreement. Sellers counter-argue that: (1) Credentials' use of one-step telemarketing did not materially violate the law or the Experian Agreement; (2) even had Sellers violated their warranties, such violations were neither material to the SPA nor undisclosed to Cendant; and (3) in any event, Cendant is estopped from asserting that Sellers breached the SPA because it sought indemnification for Sellers' purported breach, thereby affirming the continuation of the contract.

"Contract remedies exist to give injured parties the benefit of their bargain." Capital Nat. Bank of New York v. McDonald's Corp., 625 F. Supp. 874, 883 (S.D.N.Y. 1986) (citing County of Suffolk v. Long Island Lighting Co., 728 F.2d 52, 63 (2d Cir. 1984)). See also Clalit Health Services v. Israel Humanitarian Foundation, No. 02 Civ. 6552, 2003 WL 22251329, at \*3 (S.D.N.Y.

Sep. 30, 2003); International Customs Associates, Inc. v. Ford Motor Co., 893 F. Supp. 1251, 1255-56 (S.D.N.Y. 1995). Only parties to a contract have standing to assert a claim for breach of contract. See Clalit, 2003 WL 22251329, at \*3. Without a contractual relationship, there cannot be a contractual remedy. Capital Nat. Bank of New York, 625 F. Supp. at 883.

To state a claim for breach of contract in New York, a claimant must allege: (1) the existence of a contract; (2) that the defendant failed to perform his or her obligations thereunder; (3) that the plaintiff has performed his or her obligations under the contract; and (4) resulting damages to the plaintiff. See W.B. David & Co., Inc. v. DWA Communications, Inc., No. 02 Civ. 8479, 2004 WL 369147, at \*2 (S.D.N.Y. Feb. 26, 2004); Global Intellicom, Inc. v. Thomson Kernaghan & Co., No. 99 Civ. 342, 1999 WL 544708, at \*18 (S.D.N.Y. July 27, 1999).

(a) Cendant's Failure To Perform (Second Element)<sup>26</sup>

Cendant asserts that "Section 5.11 of the SPA obligates Cendant only to use 'reasonable commercial efforts to cause [Credentials] to continue to be marketed in accordance with the general historical practices of Cendant's Comp-U-Card division

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<sup>26</sup> There is no dispute on the first element, i.e., whether a contract existed. The SPA indisputably was a contract.

for marketing' similar products." (Cendant's Mem. of Law at 15.) The SPA, Cendant says, "does not include any guarantees regarding membership growth, cross-marketing, the amount of money Cendant would spend marketing Credentials, or 'marketing the hell' out of Credentials". (Id.) Cendant's argument fails.

Neither "reasonable commercial efforts" nor "general historical practices" is defined in the SPA (see SPA, § 1.1), and they are therefore ambiguous terms.<sup>27</sup> "If ambiguity exists, then extrinsic evidence of the parties' intent may be looked to as an aid to construing the contractual language." Sayers v. Rochester Telephone Corp. Management Pension Plan, 7 F.3d 1091, 1095 (2d Cir. 1993) (construing New York law). See also RJE Corp v. Northville Industries Corp., 329 F.3d 310, 315 (2d Cir. 2003). Where "reasonable minds could differ on the meaning of language used, the meaning of the words becomes an issue of fact if there is relevant extrinsic evidence of the parties' actual intent." Bolt Elec., Inc. v. City of New York, 223 F.3d 146, 150 (2d Cir. 2000) (citations omitted).

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<sup>27</sup> Very few New York courts have addressed contracts which use the term "reasonable commercial efforts". An online Westlaw search for "reasonable commercial efforts" within a database of decisions by federal and state judiciaries in New York generated only five decisions, two of which were earlier decisions in this very case. "Reasonable commercial efforts", therefore, is not a term which in New York has been defined as a matter of law.

However, Cendant has submitted no evidence which would support its purportedly reasonable interpretation of Section 5.11, and therefore there is no bona fide factual dispute to be decided by a jury. An examination of the extrinsic evidence establishes that Section 5.11 only could have meant cross-marketing and aggressive marketing. As stated infra, Maloney testified that Cendant repeatedly assured them that it would use cross-marketing (Maloney Dep. 49:15-23, Pls.' 56.1 Stmt., Ex. 14), and that Cendant promised "it would use [its] muscle [to] far exceed the numbers [Credentials] had anticipated." (Maloney Dep., 48:20-25, at Pls.' 56.1 Stmt., Ex. 14; see also Thompson Dep. 257:9 - 258:17, at Pls.' 56.1 Stmt., Ex. 29.) That Cendant employees "absolutely" told Sellers that Cendant had a general practice of cross-marketing and that cross-marketing was Cendant's "business plan", "engine of growth", and "the most important thing to [its] business" further evinces the parties' intent that cross-marketing would have been "in accordance with [Cendant's] general historical practices". (Weinstein Dep. 253:7 - 255:2, at Pls.' 56.1 Stmt., Ex. 19.) It also bears reiterating Weinstein's testimony about Cendant's general historical practice of cross-marketing:

It was their - the number one thing they talked about and everything I saw in connection with them. I mean, it was their business plan, it was their

engine of growth, it was the most important thing to that business, from everything that I was able to read and find and see.

(Weinstein Dep. 253:7 - 255:2, at Pls.' 56.1 Stmt., Ex. 19.)

Indeed, when asked if anything in the SPA was intended to require Cendant to cross-market, Weinstein testified: "I think that's what 5.11 was." (Weinstein Dep. 283:16-22, at Pls.' 56.1 Stmt., Ex. 19.)

Cendant attempts to refute all of Sellers' evidence by denying in its memoranda that any of these statements ever were made, referring to the statements as "alleged oral statements". (See, e.g., Defs.' Mem. of Law at 13.) The evidence put forth by Cendant, however, is insufficient to create a genuine issue of material fact: Katz testified that while he "recall[s] that statements were made", he "[does not] recall what they were, specifically." (Katz Dep. 69:23-24, at Pls.' 56.1 Stmt., Ex. 23.) However, a party's failure to remember what he said is not sufficient to create a genuine issue of material fact. See Fed. R. Civ. P. 56 (requiring that a party "set forth specific facts showing that there is a genuine issue for trial") Indeed, Cendant's own Joint Proxy Statement/Prospectus, which was sent to shareholders to solicit votes for the CUC-HFS merger and which discussed both HFS and CUC's use of cross-marketing, demonstrates that cross-marketing was a general historical practice intended

by the parties to be encompassed in Section 5.11. (See Pls.' 56.1 Stmt., Ex. 1, at CSI/CEN 257190, 257184.)

Cendant's mere denials of its statements - and Katz' professed inability to recall them - are not sufficient to warrant sending this question to a jury, much less tilt summary judgment in Cendant's favor. Accordingly, the intent of the parties as evinced by the extrinsic evidence on the record establishes that Section 5.11 required Cendant to cross-market and market aggressively Credentials' services. There are no facts presented upon which a reasonable jury could decide otherwise.

The evidence further establishes that Cendant failed to exercise those marketing obligations. The documents reporting Cendant's overwhelming cuts to the Credentials marketing campaigns soon after the Acquisition (Pls.' 56.1 Stmt., Ex. 92), along with the Cendant records showing the precipitous drop in new Credentials memberships in 1998 (Pls.' 56.1 Stmt., Ex. 98, at 007657) establish as a matter of law that Cendant did not fulfill its promise to market aggressively.

Cendant's counter-argument is that it stopped marketing Credentials' products because switching from Credentials' historical use of one-step telemarketing to two-step telemarketing would be substantially less profitable. This

argument is specious for two reasons. First, as addressed in Section II(D)(1)(b) infra, Credentials has submitted no evidence that two-step telemarketing garnered lower earnings for Credentials than one-step telemarketing. Second, Cendant contends that it used two-step telemarketing for PrivacyGuard, its own member services division. PrivacyGuard met with great success, even in 1998, the year in which Cendant acquired Credentials. (Ex. 98 at 7657.) Cendant, therefore, cannot argue that it had no obligation or financial wherewithal to do the same for Credentials. Accordingly, the Court finds that Cendant failed to fulfill its obligations under the SPA to cross-market and market aggressively.

(b) Sellers' Alleged Nonperformance (Third Element)

Cendant argues that even if it did violate Section 5.11, Sellers breached their warranty in Section 3.1(f)(i) of the SPA that Credentials "is, and has been, in compliance in all material respects with all applicable laws". According to Cendant, Credentials' failure to obtain its customers' written permission before distributing credit reports to them was in derogation of the FCRA. Cendant also argues that Sellers breached Section 3.1(p) of the SPA in which Sellers warranted, in part, that they were not in default in any material respect of the Experian



Agreement. Cendant's Section 3.1(p) argument is premised on the provision in the Experian Agreement requiring Credentials to get written authorization before obtaining its customers' credit reports. These alleged violations, Cendant argues, bar Sellers from recovering for breach of contract.

But whether Sellers actually violated either Section 3.1(f)(i) or Section 3.1(p) of the SPA is inapposite to Plaintiffs' Count Three breach of contract claim because Cendant's affirmation elsewhere of the SPA estops it from asserting Sellers' alleged nonperformance as a defense. "The New York doctrine of election of remedies provides that upon learning of a breach, a party must choose between terminating the contract and continuing performance. If a party chooses to continue performance, it must give notice of breach to the other side, or it waives its rights to sue the breaching party." Medino Ltd. v. Boston Scientific Corp., 346 F. Supp. 2d 575, 620 (S.D.N.Y. 2004), quoted in RBFC One, LLC v. Zeeks, Inc., 367 F. Supp. 2d 604, 611 (S.D.N.Y. 2005). Judge Marrero of this District has elaborated on this rule of New York law:

Courts of New York and of this District and Circuit have long held that, under New York law, "the power to terminate a continuing contract because of a particular breach of that contract is a power of election . . . . Where a contract is broken in the course of performance, the injured party has a choice presented to him of continuing the contract

or of refusing to go on. If the injured party chooses to go on, he loses his right to terminate the contract because of the default." Apex Pool Equip. Co. v. Lee, 419 F.2d 556, 562 (2d Cir. 1969) (citations omitted; internal quotations omitted); see ESPN, Inc. v. Office of the Comm'r of Baseball, 76 F. Supp. 2d 383, 387-88 (S.D.N.Y. 1999) (same, adding: "Once a party elects to continue the contract, [it] can never thereafter elect to terminate the contract based on that breach, although [it] retains the option of terminating the contract based on other, subsequent breaches.") (citations omitted; internal quotations omitted) (quoting Bigda v. Fischbach Corp., 898 F. Supp. 1004, 1011-12 (S.D.N.Y. 1995)); Silver Air, 656 F. Supp. at 178 (same, adding: "However, a contract that is not treated as broken continues to exist for the benefit of both parties. There is no specific time limit within which the non-repudiating party must elect his remedy, but if the non-repudiating party himself defaults on the contract before he elects to accept the breach, the other party has the right to act upon his default." (emphasis in original)); Emigrant Indus. Sav. Bank v. Willow Builders, Inc., 290 N.Y. 133, 48 N.E.2d 293, 299 (1943) ("Where a contract is broken in the course of performance, the injured party has a choice presented to him of continuing the contract or of refusing to go on . . . . If the injured party chooses to go on, he loses his right to terminate the contract because of the default." (citations omitted; internal quotations omitted)); Inter-Power of New York, Inc., 686 N.Y.S.2d at 913-14 (same, adding: "The adverse party must, however, make an election and cannot 'at the same time treat the contract as broken and as subsisting. One course of action excludes the other.'") (quoting Strasbourger v. Leerburger, 233 N.Y. 55, 134 N.E. 834, 835 (1922)).

Net2Globe v. Intern., Inc. v. Time Warner Telecom of New York, 273 F. Supp. 2d 436, 457 n.13 (S.D.N.Y. 2003).

On June 15, 1998 (if not earlier), when the Frerichs

Complaint was filed to recompense a class of consumers for Credentials' purported violations of the FCRA, Cendant was made aware of Credentials' one-step telemarketing. In at least three ways, Cendant thereafter affirmed the SPA. First, on August 27, 1998, Cendant sought indemnification from Sellers pursuant to Section 3.1(f) of the SPA for any liability it would incur from the Frerichs lawsuit. (See Pls.' 56.1 Stmt. on Count Four, Ex. 7.) Second, Defendants continued to provide Sellers with Contingent Payment Certificates at least through mid-1999. (Lawler Aff. of Jan. 30, 2007, Ex. 55, at JX 193.) Third, Cendant paid the first tranche of the Holdback Amount it alleges it owed under Section 2.3(c) of the SPA. (Pls.' 56.1 Stmt. on Count Four, Ex. 4.) Cendant cannot now claim, after having affirmed the SPA in these ways, that it had no responsibility to fulfill its alleged SPA obligations to cross-market and to market aggressively Credentials' products. In other words, Cendant cannot now claim rescission of the SPA for purposes of defending itself against Sellers' breach of contract claim, while simultaneously continuing to act under the SPA. Cendant had to choose, and by affirming the SPA, it did. See Silver Air v. Aeronautic Development Corp., Ltd., 656 F. Supp. 170, 178 (S.D.N.Y. 1987), quoted in Net2Globe, 273 F. Supp. 2d at 457 n.13.

As a matter of law, any alleged nonperformance by Sellers under the SPA is not a defense to Sellers' Count Three breach of contract claim.<sup>28</sup>

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<sup>28</sup> Even were it necessary for this Court to decide whether Credentials was in default in any material respect of the FCRA or the Experian Agreement, the Court finds significant merit to Sellers' arguments on these issues. The FCRA, which generally requires persons to obtain consumers' written permission before using or obtaining their credit reports, see 15 U.S.C. §§ 1681a & 1681b, likely was not intended to apply where, as here, consumers request their own credit reports from a third party and that third party sends it to them. Cf. Howard v. Blue Ridge Bank, 2005 WL 1865418, at \*2-3 (N.D. Ca., Aug. 1, 2005) (concluding that an entity which delivered credit reports directly to consumers from a consumer reporting agency was not itself a third party subject to relevant provisions of the FCRA). Credentials' co-mingling of brochures and explanatory letters with the credit reports (see Lawler Aff. of Jan. 30, 2007, Ex. 1; Lawler Aff. of Feb. 28, 2007, Exs. 43-45.) would not make it any more than a "mere conduit". Moreover, to rule that Credentials' delivery of credit reports to the consumers themselves was in derogation of the FCRA would go unnecessarily beyond Congress' stated purpose in enacting that statute, which was "to insure that consumer reporting agencies exercise their grave responsibilities with fairness, impartiality, and a respect for the consumer's right to privacy." 15 U.S.C. § 1681(a)(4).

As well, a reasonable jury could not find that Credentials' use of one-step telemarketing was in material default of the Experian Agreement. Experian never sued Credentials for that alleged violation, despite very strong evidence that it knew Credentials had not been obtaining written permission from consumers. (See, e.g., Thompson Dep. 163:19 - 165:23, at Counterclaim-Defs.' 56.1 Stmt., Ex. 22 (stating that Experian was fully apprised of Credentials' use of one-step telemarketing); Keehan Dep. 138:14-22, at Counterclaim-Defs.' 56.1 Stmt., Ex. 16 ("Experian and Credentials were very close . . . . Employees crossed over, you know, worked in Credentials, worked there . . . . They approved every written script, every written solicitation piece . . . .").)

(c) Resulting Damages (Fourth Element)

Nor is there any reasonable doubt about the damages Credentials suffered as a result of Cendant's breach. Because Cendant failed to cross-market and market aggressively, Sellers did not earn any of the contingent payment. There is no evidence on the record that the contingent payment would have been anything other than \$50,000,000.00. When asked what Katz told him during the April 6, 1998 phone call, Maloney testified:

I said, "Look, we haven't heard from your people in two days. We are in the middle of negotiations. If you don't want to buy the company, just tell me because I don't want to waste time talking to you if you are not going to buy it." He said, "No, no. We are going to buy the company. I'm a deal doer. Don't worry. We will get this thing done. There is nothing going on. We are just busy. We got pulled away in direct [sic] directions," and he said, "We will get the deal done. You will get your 125 million cash, the earnouts, money good. And you will get back what we originally discussed, the IPO price," and I said, "That's what I want to know," . . . .

(Maloney Dep. 55:5-18, at Pls.' 56.1 Stmt, Ex. 14.) Weinstein also testified that Katz "pitched" that Cendant would "pay . . . the 125 plus get [Sellers] up to the IPO value with the contingent payment." (Weinstein Dep. 260:13-17, at Pls.' 56.1 Stmt., Ex. 19.)

Cendant has presented no evidence to contradict Sellers' evidence, that it promised a contingent payment any less than

\$50,000,000.00, nor is there any proof that Cendant's marketing efforts, if earnestly executed, would have earned Sellers any less than that. Indeed, Cendant marketed PrivacyGuard's services at a rate that caused that division to exceed its budgeted membership goals in 1998. (Ex. 98 at 7657.) In at least one instance, PrivacyGuard exceeded its goals by a margin of over 100%. (Ex. 98 at 7657.)

It also had to be clear to Cendant that Sellers would not have agreed to the contingent payment clause unless it believed Credentials would earn \$50,000,000.00 from the resources and application of CUC marketing to Credentials. It bears repeating in its entirety Maloney's testimony when he was asked about Cendant's marketing obligations:

That was a big part of the negotiation was [sic] making sure that we would get our contingent earnout and the assurance that Cosmo [Corigliano] gave us and Sam [Katz] also did, but primarily Cosmo, was that they were going to be able to, quote/unquote, market the hell out of the file and cross-market it and that we wouldn't have any fears of making our earnout and that it would get us back to the IPO price.

Those conversations were kind of continuous because as we would change provisions and negotiated the earnout and things of that nature, I wanted to get assured that we were going to make money on the earnout. Otherwise, I didn't want to sell the business. I didn't want to really sell the business at 125. If I thought all we were going to get was 125, I would have just called the sale off.

(Maloney Dep. 320:4-21, Pls.' 56.1 Stmt., Ex. 14.) As elsewhere, Cendant has submitted no evidence to refute Maloney's testimony.

Accordingly, Cendant's motion for summary judgment on Plaintiffs' Count Three breach of contract claim is hereby DENIED. Summary judgment is granted in Sellers' favor in the amount of \$50,000,000.00 (plus prejudgment interest, see Section II(B) (1) (d) infra) on Plaintiffs' Count Three breach of contract claim.<sup>29</sup>

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<sup>29</sup> It has long been the law of this Circuit that "as long as some party has made a motion for summary judgment, a court may grant summary judgment to a non-moving party, provided that party has had a full and fair opportunity to meet the proposition that there is no genuine issue of material fact to be tried." First Financial Ins. Co. v. AllState Interior Demolition Corp., 193 F.3d 109, 115 (2d Cir. 1999); see also Coach Leatherware Co. v. AnnTaylor, Inc., 933 F.2d 162, 167 (2d Cir. 1991) (noting that a district court's sua sponte granting of summary judgment in favor of a non-moving party is "an accepted method of expediting litigation", as long as "the facts before the district court were fully developed so that the moving party suffered no procedural prejudice"); Lowenschuss v. Kane, 520 F.2d 255, 261 (2d Cir. 1975) ("We have sanctioned a sua sponte award by the court of summary judgment to a non-moving party where it appeared from the papers, affidavits and other proofs submitted by the parties that there were no disputed issues of material fact and that judgment for the non-moving party would be appropriate as a matter of law.").

Cendant, who moved for summary judgment on the Count Three breach of contract claim has had a full and fair opportunity to establish its case and has provided no "indication that [it] might otherwise bring forward evidence that would affect the court's summary judgment determination." Coach Leatherware, 933 F.2d at 167. As the Court has before it all the facts necessary to find for Sellers on this issue, the Court may and does grant summary judgment in their favor on this question sua sponte.

(d) Prejudgment Interest

Under New York statutory law:

Interest shall be recovered upon a sum awarded because of a breach of performance of a contract, or because of an act or omission depriving or otherwise interfering with title to, or possession or enjoyment of, property, except that in an action of an equitable nature, interest and the rate and date from which it shall be computed shall be in the court's discretion.

N.Y.C.P.L.R. 5001(a). Subsection (b) of this statute provides that the interest begins to run "from the earliest ascertainable date the cause of action existed." Id. at § 5001(b). This statute renders the award of prejudgment interest in New York mandatory. New England Ins. Co. v. Healthcare Underwriters Mutual Ins. Co., 352 F.3d 599, 606 (2d Cir. 2003).

There is no evidence from which a jury could ascertain that the breach occurred any earlier than April 1, 2000 - the day after Cendant's last contingent payment certificate was due. The SPA's contingent payment clause obliged Cendant to report to Sellers by March 31, 1999 the number of new members it had acquired for Credentials in 1998. (SPA, § 2.1(d).) The contingent payment clause further provided that:

Promptly following each calendar quarter during the calendar year ending December 31, 1999 and the calendar quarter ending March 31, 2000, the Company shall deliver to the Sellers' Representative a certificate . . . setting forth the number of Net New Memberships as of the last day of such



immediately preceding calendar quarter . . . .

(SPA, § 2.1(d).) No witness has testified that Cendant promised Sellers that its aggressive marketing would earn the \$50,000,000.00 before the end of the contingent payment period. Nor is there any evidence from which a reasonable jury could decide what portion of the \$50,000,000.00 might have been earned by any particular date other than by the last day of the contingent payment period. Accordingly, the first ascertainable date of Cendant's breach of the contingent payment clause is April 1, 2000.

The rate of prejudgment interest is 9 percent per annum, and is to be calculated on a daily basis up until the date of this Opinion. N.Y.C.P.L.R. § 5004. The prejudgment interest for Cendant's breach under the contingent payment clause is calculated as follows:

Annual interest is  $\$50,000,000.00 \times 0.09 =$   
 $\$4,500,000.00$   
 Daily interest is  $\$4,500,000.00 / 365 \text{ days} =$   
 $\$12,328.77/\text{day}$   
 Interest due is from April 1, 2000 through  
 September 7, 2007, a period of 2,715 days.  
 Thus,  $\$12,328.77 \times 2,715 = \$33,472,602.74$ .

Accordingly, the amount of prejudgment interest due from Cendant on Sellers' Count Three breach of contract claim is \$33,472,610.55. For their breach of the contingent payment clause, therefore, Cendant owes Sellers a total of

\$83,472,610.55.

(2) Second Breach of Contract Claim (Count Four)

\_\_\_\_Sellers' second breach of contract claim, which is asserted in Count Four of the Third Amended Complaint, alleges that Cendant violated Section 2.3 of the SPA in three ways. First, Sellers allege that Cendant failed to pay the \$562,176.00 balance of the first tranche of the Holdback Amount due under Section 2.3(c) (x) of the SPA, even though, according to Sellers, Citibank earned the entire \$9,000,000.00 in commissions. (Pls.' Mem. of Law on Count Four at 3-5.) Second, Sellers allege that Cendant failed to pay the entire amount of the second tranche of the Holdback Amount due under Section 2.3(c) (y) of the SPA (\$3,200,000.00). (Pls.' Mem. of Law on Count Four at 5-6.) Third, Sellers allege that Cendant never paid the portion of the Holdback Amount due under Section 2.3(d) of the SPA (\$2,000,000.00). (Pls.' Mem. of Law on Count Four at 6-15.) Cendant cites, among other things, Sellers' alleged breaches of the Section 3.1(f) (i) and Section 3.1(p) warranties as the reasons for its nonpayment of all three tranches.<sup>30</sup>

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<sup>30</sup> Cendant's argument that Sellers' alleged breaches of the Section 3.1(f) (i) and Section 3.1(p) warranties bar Sellers' Count Four breach of contract claim fails. As with Sellers' Count Three breach of contract claim, Cendant did not elect in a

(a) First Section 2.3(c) Tranche

\_\_\_\_\_Cendant alleges that it does not owe Sellers any more than the \$3,120,935.00 it already paid under the first tranche of Section 2.3(c) because as of March 1, 1999, the commissions earned by Citibank were \$562,176.00 less than \$9,000,000.00. Sellers argue that Citibank received more than \$9,000,000.00 in commission payments.

To support its position, Cendant has submitted the Officer's Certificate it delivered to Sellers on March 1, 1999, which calculated the total commissions earned for Citibank as \$8,437,824.00, and which stated that therefore Cendant was not required to pay, after including interest, more than \$3,120,935.00 of the first \$3,500,000.00 tranche. (Pls.' 56.1 Stmt. on Count Four, Ex. 4.) Sellers, on the other hand, submit a chart from Citibank's files entitled "Total 1999 Forecast @FYF2" which lists Credit/Update's "Net Revenue 1998" as \$9,698,000.00. (Pls.' 56.1 Stmt. on Count Four, Ex. 47, at CITI 00210.) Tracy Katz, a Citibank Employee, has testified that this chart means that the actual net revenue in 1998 for the Credentials' product at issue was \$9,698,000.00. (Katz Dep.

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timely fashion the remedy of rescission. Nor, as stated in Section II(D)(1), infra, has Cendant met its burden to prove that Sellers violated those provisions.

149:19-151:7, at Pls.' 56.1 Stmt. on Count Four, Ex. 47.)

Cendant's March 1, 1999 Officer's Certificate is not admissible. It is hearsay. See Fed. R. Ev. 801(c) (defining hearsay as "a statement, other than one made by the declarant while testifying at the trial or hearing, offered in evidence to prove the truth of the matter asserted"). Hearsay is inadmissible at trial unless it falls under one of the exceptions listed in Rule 803 of the Federal Rules of Evidence. See Fed. R. Ev. 802. None of the Rule 803 exceptions apply to the Officer's Certificate.

Cendant argues that the document is admissible hearsay under the business record exception. See Fed. R. Ev. 803(6). Specifically, that rule renders admissible:

A memorandum, report, record, or data compilation, in any form, of acts, events, conditions, opinions, or diagnoses, made at or near the time by, or from information transmitted by, a person with knowledge, if kept in the course of a regularly conducted business activity, and if it was the regular practice of that business activity to make the memorandum, report, record or data compilation  
. . . .

Fed. R. Ev. 803(6). "The principal precondition to admission of documents as business records . . . is that they have sufficient indicia of trustworthiness to be considered reliable." Ortho Pharmaceutical Corp. v. Cosprophar, Inc., 828 F. Supp. 1114, 1119 (S.D.N.Y. 1993), quoting Saks Int'l, Inc. v. M/V "Export

Champion", 817 F.2d 1011, 1013 (2d Cir. 1987). Courts have emphasized the regularity of the production of such records, noting that documents produced as a matter of "routine" may be trusted. See, e.g., Ortho Pharmaceutical Corp., 828 F. Supp. at 1119 (S.D.N.Y. 1993), citing Palmer v. Hoffman, 318 U.S. 109, 113-14 (rationale behind the predecessor to Rule 803(6) was that routine reflections of day to day operations of a business were considered trustworthy).

Cendant concedes that the March 1, 1999 Officer's Certificate was produced only once to fulfill its obligations under the SPA. (See Cendant's Mem. in Opp. to Counterclaim-Defs.' Mot. for Summ. J. at 44 (stating that the Officer's Certificate was "prepared only once").) Because it is not a document produced routinely, the March 1, 2007 Officer's Certificate does not have the reliability indicia required under Rule 803(6), especially in light of the fact that no data to back up the Officer's Certificate has been produced.

Therefore, Cendant has produced no admissible evidence to counter the testimony by Citibank employees and Citibank records produced by Sellers. Cendant proffers arguments only, not evidence, to attack the credibility of the Citibank employees' testimony about the Citibank records. (See Cendant's Mem. in Opp. to Counterclaim-Defs.' Mot. for Summ. J. at 40-42.)

Accordingly, there is no evidence from Cendant by which a reasonable jury could find in its favor on the first Section 2.3(c) tranche. See Rubens v. Mason, 387 F. 3d 183, 189 (2d Cir. 2004), citing Azrielli v. Cohen Law Offices, 21 F.3d 512, 517 (2d Cir. 1994) (a court may consider on a summary judgment motion only evidence which would be admissible at trial).

Accordingly, Sellers' Motion for Summary Judgment on Count Four as to the first Section 2.3(c) tranche is hereby GRANTED, and Cendant's Motion for Summary Judgment as to the first Section 2.3(c) tranche is hereby DENIED.<sup>31</sup>

(b) Second Section 2.3(c) Tranche

Sellers argue that Cendant owes them the \$3,200,000.00 due under the second Section 2.3(c) tranche because, even if Cendant is permitted to retain \$562,176.00 from the first tranche, there is no evidence of any further commissions not earned by Citibank which would permit Cendant to retain an additional \$3,200,000.00. Cendant argues that its retention of the second Section 2.3(c)

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<sup>31</sup> In addition to the element of Cendant's nonperformance, every other element of breach of contract has been met as to Count Four as a matter of law. The SPA was a contract (first element), Sellers' alleged nonperformance, even if true, is not a valid defense for the reasons addressed supra (third element), and Cendant's breach has resulted in damages of \$562,176.00 (fourth element).

tranche is to indemnify it for any SPA breaches by Sellers, i.e., Sellers' alleged breaches of their Section 3.1(f)(i) and Section 3.1(p) warranties as claimed in Cendant's Counterclaim Two.

Cendant's argument fails because its indemnification counterclaim, as addressed at Section II(D)(1), infra, is without merit. But even if that counterclaim did have merit, there is no basis in the SPA for Cendant to retain Section 2.3(c) payments as insurance against any and all liabilities which it may incur because of an SPA breach by Sellers. The tranches of the Holdback Amount addressed in Section 2.3(c) referenced only the Citibank Agreement. (SPA, § 2.3(c).) Section 2.3(c) expressly required Cendant to make one payment of \$3,500,000.00 to Sellers and then another payment of \$3,200,000.00 to Sellers, unless Credentials did not meet its requirement to earn \$9,000,000.00 in commissions for Citibank. (SPA, § 2.3(c).) Section 2.3(c) said nothing about other liabilities or breaches.

Cendant argues that Section 6.2 of the SPA permits it to retain the \$3,200,000.00. Section 6.2 made Sellers' satisfaction of their SPA warranties a condition precedent only to Cendant's obligation to "consummate the Acquisition and the other transactions contemplated by [the SPA]". (SPA, § 6.2.) There is no evidence that "other transactions contemplated by [the SPA]" referred to transactions, like the Holdback Amount payments,

which were to follow the consummation of the Acquisition by almost a year. Rather, the other "transactions" contemplated by Section 6.2 clearly were, as Sellers argue, the transfer of stock, the wiring of funds, and the execution of other necessary instruments. (Pls.' C4 Reply Mem. of Law at 32). Indeed, the title of Section 6.1, which immediately precedes Section 6.2, is "Conditions to Each Party's Obligation To Effect the Acquisition", and says nothing about transactions scheduled to take place later.

On March 1, 1999, Cendant itself did not interpret Section 6.2 as permitting it to retain the first Section 2.3(c) tranche because of any alleged breach of warranty by Sellers. Cendant made that first Section 2.3(c) payment in a timely fashion, even though at the time it made that payment, it had been aware of Sellers' use of one-step telemarketing for almost a year.

It is worth noting that had the parties intended Section 2.3(c) to incorporate Section 6.2, they would not have set out such a detailed payment schedule in Section 2.3(c). Nor would they have followed Section 2.3(c) with a separate Section 2.3(d), which permits Cendant to retain \$2,000,000.00 of the Holdback Amount in the event that any Seller failed to meet its obligations or warranties in the SPA. (See SPA, § 2.3(d), citing §§ 8.1(b)(i) & (ii).) Interpreting Section 6.2 as permitting



Cendant to retain the second Section 2.3(c) tranche for all potential breach of warranty liabilities would render the separation of Section 2.3(c) from Section 2.3(d) superfluous.

Cendant also argues that Section 8.6 of the SPA affords it the right to retain the second Section 2.3(c) tranche. Section 8.6 stated that Cendant would not seek indemnification payments from Sellers except to the extent that the Holdback Amount had been reduced to zero. (See Cendant's Mem. in Opp. to Mot. for Summ. J. at 38.) This does not mean what Cendant argues it means. Rather, Section 8.6 provides that only after Cendant pays all of the Holdback Amount as required by the various provisions of the SPA and only after such payments reduce the Holdback Amount to zero, may Cendant then seek indemnification. Section 8.6 does not permit Cendant to retain portions of the Holdback Amount otherwise due, simply because Sellers may have breached their SPA warranties.

Cendant's argument that Section 2.3(a) permits it to retain the second Section 2.3(c) tranche because of any alleged breach by Sellers also is without merit. Section 2.3(a) permits Cendant to "hold the Holdback Amount until the Final Distribution Date", at which time Cendant was required to pay what of the Holdback Amount it owed "after giving effect to", among other things, indemnification due to Cendant. However, the provisions of

Section 2.3(a) are expressly subject to Sections 2.3(b)-(g).

For these reasons, Sellers' Motion for Summary Judgment on Count Four as to the second Section 2.3(c) tranche is hereby GRANTED, and Cendant's Motion for Summary Judgment as to the second Section 2.3(c) tranche is hereby DENIED.

(3) Section 2.3(d) Tranche

Unlike Section 2.3(c), Section 2.3(d) specifically permits Cendant to retain \$2,000,000.00 of the Holdback Amount pending the resolution of its indemnification claims against Sellers. (See SPA, § 2.3(d), citing §§ 8.1(b)(i) & (ii).) However, as addressed infra at Section II(D)(1), Cendant's indemnification counterclaim does not survive Counterclaim-Defendants' Motion for Summary Judgment. Because Cendant has agreed to release Sellers "from any liability whatsoever for any damages, costs, or expenses of any kind that in any way arise out of or relate to the [Frerichs case]" (see Stipulation, at Doc. 123, No. 00 Civ. 1422 (DAB), and at Pls.' 56.1 Stmt. on Count Four, Ex. 20), and because the record sets forth no other potential liabilities which may be owed by Sellers, no reasonable jury could find that Cendant has properly retained the Section 2.3(d) tranche of the Holdback Amount.

Accordingly, Sellers' Motion for Summary Judgment on Count

Four as to the Section 2.3(d) tranche is hereby GRANTED, and Cendant's Motion for Summary Judgment as to the Section 2.3(d) tranche is hereby DENIED.

(d) Prejudgment Interest

Pursuant to this Court's grant of summary judgment to Sellers on the three Section 2.3 Holdback Amount tranches, supra, Cendant owes Sellers \$562,176.00 of the first Section 2.3(c) tranche, \$3,200,000.00 of the second Section 2.3(c) tranche, and \$2,000,000.00 of the Section 2.3(d) tranche - for a total of \$5,762,176.00. Cendant owed the first Section 2.3(c) as of March 1, 1999 (SPA, § 2.3(c)(x)), the second Section 2.3(c) tranche as of March 31, 1999 (SPA, § 2.3(c)(y)), and the third Section 2.3(d) tranche as of September 10, 1999 (SPA, § 2.3(d))<sup>32</sup>.

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<sup>32</sup> Not only are these dates in the SPA, but they also are the same dates listed in Sellers' calculation for prejudgment interest in their Memorandum of Law in Support of the Motion for Summary Judgment on Count Four at 17. Cendant has not contested these dates. (See Cendant's Opp. Mem. of Law at 44.)

Nor would it be improper to calculate prejudgment interest on recovery due under the Section 2.3(d) tranche. True, Cendant was permitted to retain that particular portion of the Holdback Amount pending resolution of claims for Sellers' SPA breaches. However, Cendant's indemnification counterclaim, as decided in Section II(D)(1) infra, is without merit. It would be inequitable to allow Cendant to elude prejudgment interest simply by bringing a frivolous counterclaim, spending years in needless discovery, and then waiting for this Court to adjudicate that counterclaim.

As with the Count Three breach of contract claim, the rate of prejudgment interest is 9 percent per annum, and is to be calculated on a daily basis through the date of this Opinion.<sup>33</sup> N.Y.C.P.L.R. § 5004. The prejudgment interest for Cendant's failure under the first Section 2.3(c) tranche is calculated as follows:

Annual interest is  $\$562,176.00 \times 0.09 = \$50,595.84$   
 Daily interest is  $\$50,595.84 / 365 \text{ days} =$   
 $\$138.62/\text{day}$   
 Interest due is from March 1, 1999 through  
 September 7, 2007, a period of 3,111 days.  
 Thus,  $\$138.62 \times 3,111 = \$431,381.52$ .

The prejudgment interest for Cendant's failure under the second Section 2.3(c) tranche is calculated as follows:

Annual interest is  $\$3,200,000.00 \times 0.09 =$   
 $\$288,000.00$   
 Daily interest is  $\$288,000.00 / 365 \text{ days} =$   
 $\$789.04/\text{day}$   
 Interest due is from March 31, 1999 through  
 September 7, 2007, a period of 3,081 days.  
 Thus,  $\$789.04 \times 3,081 = \$2,431,824.66$ .

The prejudgment interest for Cendant's failure under the Section 2.3(d) tranche is calculated as follows:

Annual interest is  $\$2,000,000.00 \times 0.09 =$

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<sup>33</sup> While Sections 2.3(c) and 2.3(d) provide that a 7% annual interest rate is to be added to the principal due under the Holdback Amount payments, the 7% interest rate assumes not that Cendant was in breach of these provisions, but that it was making the payments in a timely fashion. Because Cendant is in breach of Section 2.3(c) and 2.3(d), the Court uses the mandatory N.Y.C.P.L.R. § 5004 interest rate of 9% for contract breaches.

\$180,000.00  
Daily interest is \$180,000.00/365 days =  
\$493.15/day  
Interest due is from September 10, 1999 through  
September 7, 2007, a period of 2,920 days.  
Thus, \$493.15 x 2,920 = \$1,439,506.85.

Therefore, the total prejudgment interest due on Sellers' Count Four breach of contract claim is \$4,302,277.06. Added to the principal amount due of \$5,762,176.00, the total amount Cendant owes Sellers for its breaches pursuant to Count Four of the Third Amended Complaint is \$10,064,453.06<sup>34</sup>.

(e) Attorneys' Fees

Sellers also have moved this Court to award them attorneys' fees for their litigation of the Count Four breach of contract claim. Cendant's only opposing argument is that it did not breach the SPA, and therefore should not be ordered to pay attorneys' fees to Sellers. (Cendant's Opp Mem. to Pls.' Mot. for Summ. J. at 44.)

"Under the general rule in New York, attorneys' fees are the ordinary incidents of litigation and may not be awarded to the prevailing party unless authorized by agreement between the parties, statute, or court rule. Oscar Gruss & Son, Inc. v.

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<sup>34</sup> This total does not include any amount which may be due for Sellers' attorneys fees related to Count Four. See Section II(B) (2) (e), infra.

Hollander, 337 F.3d 186, 199 (2d Cir. 2003) (citing Bourne Co. v. MPL Communications, Inc., 751 F. Supp. 55, 57 (S.D.N.Y. 1990) and A.G. Ship Maint. Corp. v. Lezak, 69 N.Y.2d 1, 5, 511 N.Y.S.2d 216, 503 N.E.2d 681 (1986)). "While parties may agree that attorneys' fees should be included as another form of damages, such contracts must be strictly construed to avoid inferring duties that the parties did not intend to create." Oscar Gruss & Son, 337 F.3d at 199 (citing Hooper Assocs., Ltd. v. AGS Computers, Inc., 74 N.Y.2d 487, 491, 549 N.Y.S.2d 365, 548 N.E.2d 903 (1989)).

The Second Circuit has deemed the New York Court of Appeals decision in Hooper to be especially instructive in determining whether a contract provides for attorneys' fees for breaches. See Oscar Gruss & Son, 337 F.3d at 200 (citing Hooper, 74 N.Y.2d 487 at 491). According to Oscar Gruss & Son, the Hooper court:

was confronted with an indemnification clause that obligated the defendant to "indemnify and hold harmless [plaintiff] . . . from any and all claims, damages, liabilities, costs and expenses, including reasonable counsel fees" arising out of breach of warranty claims, performance of services, and infringement of patents, copyrights or trademarks. [Hooper] at 492, 549 N.Y.S.2d 365, 548 N.E.2d 903 (internal quotation marks omitted) (alteration and ellipses in original). The Court of Appeals found that the indemnity clause related to third-party claims, and was neither "exclusively or unequivocally referable to claims between the parties themselves [nor] support[ed] an inference that defendant promised to indemnify plaintiff for

counsel fees in an action on the contract." Id. A finding that the indemnification clause did not reach suits between the parties was also supported "by other provisions in the contract which unmistakably relate to third-party claims." Id.

337 F.3d at 200.

Unlike the contract in Hooper, the SPA is specific in its reference to attorneys' fees relating to a contracting party's breach. Section 8.1(c) of the SPA requires Cendant to pay for any "Loss" incurred to Sellers from Cendant's breaches. (SPA, § 8.1(c).) Specifically, that section provides that Cendant:

agrees to indemnify and hold harmless each Seller . . . against any Loss resulting from arising out of or based upon: (i) any failure by Cendant to perform any of its covenants or obligations pursuant to this Agreement . . . .

(SPA, § 8.1(c).) According to Section 1.1, "Loss" is a term of art in the SPA, and is defined in Section 8.1(a). (SPA, § 1.1.) Section 8.1(a), which happens to be the Section that enumerates Sellers' indemnification obligations, defines "Loss" as "any and all loss, liability, claim, damage, deficiency, award, assessment, amount paid in settlement, judgment, fine, penalty, cost and expense whatsoever, including without limitation reasonable legal fees and disbursements incurred in connection therewith . . . ." (SPA, § 8.1(a).)

Read together, Sections 8.1(a) and 8.1(c) refer to legal fees incurred by Sellers because of any SPA breach by Cendant.

Had Cendant not breached Section 2.3 of the SPA, i.e., had Cendant not retained improperly the three Section 2.3 tranches of the Holdback Amount, Sellers would not have been responsible for legal fees it paid to recover those tranches.

However, Sellers have submitted no evidence on the amount of attorneys' fees owed as a result of Cendant's Section 2.3 breaches. Accordingly, Sellers' motion for attorneys' fees arising out of their Count Four breach of contract claim is hereby GRANTED. To recover reasonable fees for its litigation of Count Four, Sellers shall file and serve within thirty days of the date of this Opinion an affidavit which details their attorneys' fees related to their Count Four breach of contract claim. Cendant shall respond, if it chooses to do so, within thirty days of receipt of Sellers' affidavit.

(3) Breach of the Covenant of Good Faith and Fair Dealing Claim (Count Six)

New York law implies a covenant of good faith and fair dealing in all contracts. See Global Intellicom, Inc. v. Thomson Kernaghan & Co., 1999 WL 544708, at \*18 (S.D.N.Y. Jul. 27, 1999) (citing Carvel Corp. v. Diversified Management Group, Inc., 930 F.2d 228, 230 (2d Cir. 1991)). The covenant "precludes each party from engaging in conduct that will deprive the other party



of the benefits of their agreement." Leberman v. John Blair & Co., 880 F.2d 1555, 1560 (2d Cir. 1989). Hence, the covenant is violated "when a party to a contract acts in a manner that, although not expressly forbidden by any contractual provision, would deprive the other of the right to receive the benefits under the agreement." Don King Productions, Inc. v. Douglas, 742 F. Supp. 741, 767 (S.D.N.Y. 1990). "The implied covenant does not . . . operate to create new contractual rights; it simply ensures that parties to a contract perform the substantive, bargained-for terms of their agreement and that parties are not unfairly denied express, explicitly bargained-for benefits." Id. (citations and internal quotations omitted).

In most circumstances, claims for breach of contract and the covenant of good faith and fair dealing are duplicative; however, in some cases "a party may be in breach of its implied duty of good faith and fair dealing even if it is not in breach of its express contractual obligations." Chase Manhattan Bank v. Keystone Distributors, Inc., 873 F. Supp. 808, 815 (S.D.N.Y. 1994). When "the conduct allegedly violating the implied covenant is also the predicate for a claim for breach of covenant of an express provision of the underlying contract," the two claims are duplicative. In re Houbigant, Inc., 914 F. Supp. 964, 989 (S.D.N.Y. 1995). A claim for breach of the covenant of good

faith and fair dealing "may be brought, if at all, only where one party's conduct, though not breaching the terms of the contract in a technical sense, nonetheless deprived the other party of the benefit of its bargain." Sauer v. Xerox Corp., 95 F. Supp. 2d 125, 132 (W.D.N.Y. 2000).

Cendant's express promises to market aggressively and to cross-market Credentials' products were included in the "reasonable commercial efforts" and "general historical practices" language in the SPA. See Section II(B)(1)(a) supra. Sellers' breach of the covenant of good faith and fair dealing claim re-alleges that Cendant's failure to use various marketing tactics was in bad faith. (See Third Am. Compl. ¶ 169.) Thus, Sellers' breach of the covenant of good faith and fair dealing claim is duplicative of their Count Three breach of contract claim.

Accordingly, Cendant's motion for summary judgment on Sellers' breach of the covenant of good faith and fair dealing claim is hereby GRANTED.

(4) Accounting Claim (Count Seven)

An accounting claim is not proper where money damages are recoverable under alternative causes of action for the same injury. Banks v. Correctional Services Corp., 475 F. Supp. 2d

189, 202 (E.D.N.Y. 2007). Because Sellers have sought money damages under their breach of contract claims, and because discovery has already proceeded as to the measure of damages available to them should they prevail on those claims, summary judgment is hereby GRANTED in Cendant's favor on the accounting claim. Cf. id. (accounting claim dismissed on motion to dismiss where extent of damages would be discoverable in the event that plaintiff succeeded on his breach of contract claim).

(5) § 10(b) Securities Fraud Claim (Claim One) and Common Law Fraud Claim (Claim Two)

Fraud claims should be dismissed as redundant when the only fraud alleged is that the defendants were not sincere when they promised to perform under the contract. First Bank of Americas v. Motor Car Funding, Inc., 257 A.D. 2d 287, 690 N.Y.S.2d 17 (1st Dept. 1999), cited in Spencer Trask Software and Information Services LLC v. Rpost Intern. Ltd., 383 F. Supp. 2d 428, 453 (S.D.N.Y. 2003).

Sellers' fraud claims allege that Cendant fraudulently promised to cross-market and market aggressively Credentials' products, but that it never fulfilled that promise after it was memorialized in the SPA. This is equivalent to Sellers' Count Three breach of contract claim, which alleges that after the

parties had a meeting of the minds as to what was meant by "reasonable commercial efforts" in accordance with Cendant's "general historical practices", Cendant chose to ignore that agreed-upon meeting. True, Sellers' common law fraud claim<sup>35</sup> also alleges that Cendant acted fraudulently by failing to tell Sellers about the CUC accounting fraud, cf. Deerfield Communications Corp. v. Chesebrough-Ponds, Inc., 68 N.Y.2d 954, 956 (1986) (finding that a misrepresentation regarding a present fact may give rise to a claim for fraudulent inducement separate and apart from a breach of contract claim), but this misrepresented fact relates directly to Cendant's promise to cross-market and market aggressively. Where "a party obligates itself to a payment of money, a representation concerning that party's ability to pay is indivisible from the contract". C3 Media & Marketing Group, LLC v. Firstgate Internet, Inc., 419 F. Supp. 2d 419, 432 (S.D.N.Y. 2005), citing Dupont Flooring Sys., Inc. v Discovery Zone, Inc., 2004 WL 1574629, at \*11-12 (S.D.N.Y. Jul. 14, 2004). In other words, Cendant's failure to inform Sellers about the CUC accounting fraud is relevant only because accurate information about the CUC accounting fraud would have

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<sup>35</sup> Plaintiffs concede that Cendant's alleged omissions relating to the CUC accounting fraud are not actionable under Section 10(b). (Pls.' Opp. Mem. of Law at 31-32.)

indicated to Sellers that CUC had no intention, and perhaps no ability, to earn the contingent payment. Sellers offer no affirmative evidence that the CUC accounting fraud would have been relevant in any other way to their decision to enter into the SPA. Nor do Sellers argue successfully that they suffered any harm separate and apart from the loss of the contingent payment and the Holdback Amount payments.<sup>36</sup>

However, a fraud claim may be brought alongside a claim for failure to perform under an alleged contract in three circumstances: "(1) where there is a legal duty separate from the duty to perform under the contract; (2) where there is a 'fraudulent misrepresentation collateral or extraneous to the contract'; or (3) where the misrepresentation causes special damages that are 'unrecoverable' as contract damages." Spencer Trask, 383 F. Supp. 2d 428, 453, citing Bridgestone/Firestone Inc. v. Recovery Credit Servs., Inc., 98 F.3d 13, 20 (2d Cir. 1996) .

Sellers' fraud claims do not satisfy any of these exceptions. First, Cendant had no legal duty separate and apart from the contract. Any ongoing duty by Cendant to cross-market and market aggressively Credentials' products arose as a result

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<sup>36</sup> But see the Court's discussion infra on Sellers' unsuccessful request for punitive damages.

of the contingent payment clause. While that ongoing duty may have created a relationship, such relationship arose out of the contract itself.

Second, there was no fraudulent misrepresentation which was collateral or extraneous to the contract. Cendant's obligation to be truthful about its marketing intentions mattered only because Sellers relied on Cendant's statements when deciding whether to sign the SPA.

Third, there are no special damages available under the fraud claims which are not available under the Count Three breach of contract claim. While Sellers seek up to \$250,000,000.00 in punitive damages for Cendant's common law fraud (Third Am. Compl. ¶ 141)<sup>37</sup>, Sellers have not produced any proof satisfying the very high standard in New York for punitive damages.

In New York, a defendant liable for common law fraud faces punitive damages only when the claimant alleges "conduct which is 'aimed at the public generally,' involves 'a fraud evincing a high degree of moral turpitude' and demonstrates 'such wanton dishonesty as to imply a criminal indifference to civil obligations.'" Manning v. Utilities Mut. Ins. Co., Inc., 254 F.3d

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<sup>37</sup> Punitive damages are unavailable for claims of securities fraud under Section 10(b). Boguslavsky v. Kaplan, 159 F.3d 715, 721 (2d Cir. 1998), citing Flaks v. Koegel, 504 F.2d 702, 706 (2d Cir. 1974).

387, 400 (2d Cir. 2001). New York courts have clarified that the "public harm" requirement need not be satisfied where a "legal duty independent of the contract itself has been violated . . . . This legal duty must spring from circumstances extraneous to, and not constituting elements of, the contract . . . ." Clark-Fitzpatrick, Inc. v. Long Island R.R. Co., 70 N.Y.2d 382, 389, (1987), quoted in Langenberg v. Sofair, 2006 WL 3518197, at \*4 (S.D.N.Y. Dec. 7, 2006). See also Sofi Classic S.A. de C.V. v. Hurowitz, 444 F. Supp. 2d 231, 247-48 (S.D.N.Y. 2006), quoting Rocanova v. Equitable Life Assurance Soc'y of U.S., 634 N.E.2d 940, 943-44 (N.Y. 1994) ("To recover punitive damages for a tort claim that 'arises from' a related contract claim, a plaintiff must demonstrate that the alleged misconduct was aimed at the public generally and that the misconduct evinced a 'high degree of moral turpitude' such as to imply a 'criminal indifference to civil obligations.'"); Merrill Lynch & Co., Inc. v. Alleghany Energy Inc., 382 F. Supp. 2d 411, 422 (S.D.N.Y. 2003) (holding that the "public harm" requirement applies to fraudulent inducement claims because the fraud claims "arise from" related contract claims).

Sellers have produced no evidence of any public harm. The gravamen of Sellers' common law fraud claim pertains to Cendant's persuading them to enter into the SPA by making false promises

that it would cross-market and market aggressively Credentials' products even though it never intended to do so. This conduct did not harm the general public. While Sellers have submitted evidence that Silverman represented to the market on the April 9, 1998 analyst call that Cendant's finances were in great shape (Pls.' 56.1 Stmt., Ex. 38 at CAA/CSI 02459, CAA/CSI 02465), the injuries for which Sellers are seeking redress do not relate in any way to any injury which may have been incurred by other investors as a result of Silverman's false optimism. Nor do Sellers submit evidence about any actual harm that Silverman's misrepresentations caused the public. Sellers submit the transcript of the April 9, 1998 analyst call as evidence of their own pre-Acquisition expectations, not the public's. Accordingly, no reasonable jury could award punitive damages to Sellers at a trial.<sup>38</sup>

For these reasons, Cendant's summary judgment motion on

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<sup>38</sup> It is also worth noting that even were this Court to find, pursuant to the three Brigstone/Firestone exceptions, that Sellers' fraud claims were not duplicative with Sellers' Count Three breach of contract claim, there is no evidence that Sellers suffered any damages resulting from the alleged fraud which was separate and apart from the \$50,000,000.00 (plus interest) Cendant failed to earn for Sellers. Because this Court already has found in favor of Sellers on the Count Three breach of contract claim and because Sellers have not submitted evidence to support the other form of damages they seek, i.e., punitive damages, permitting Sellers' fraud causes of action to proceed as independent claims would be redundant.



Sellers' Section 10(b) securities fraud claim and on Sellers' common law fraud claim is GRANTED because those claims are redundant with Sellers' Count Three breach of contract claim.

(6) Negligent Misrepresentation (Count Eight)

In New York, the analysis applied to determine whether a negligent misrepresentation claim is duplicative with a breach of contract claim is the same as the analysis used to determine whether a common law fraud claim is duplicative with a breach of contract claim. Clark-Fitzpatrick, 70 N.Y.2d at 389 ("It is a well-established principle that a simple breach of contract is not to be considered a tort unless a legal duty independent of the contract itself has been violated."); see also Manhattan Motorcars, Inc. v. Automobili Lamborghini, S.p.A., 2007 WL 1988144, at \*10 (S.D.N.Y. Jul. 9, 2007); PPI Enterprises (US), Inc. v. Del Monte Foods Co., 2003 WL 22118977, at \*26 (S.D.N.Y. Sep. 11 2003).

Accordingly, for the same reasons that Sellers' fraud claims were dismissed, Cendant's summary judgment motion on Sellers' negligent misrepresentation claim is hereby GRANTED.

C. Silverman's and Katz' Motions

Silverman and Katz both argue that Sellers' common law fraud and negligent misrepresentation claims should be dismissed against them. They do not argue that those claims should be dismissed because those claims are redundant with Sellers' Count Three breach of contract claim<sup>39</sup>, but it is for this reason that the Court shall decide Silverman's and Katz' motions in their favor.

Where individual defendants who are officers of a corporation are sued for fraud because of misrepresentations they made about the corporation's intent to fulfill its contract obligations, those individual defendants may not be sued separately for fraud. See C3 Media & Marketing, 419 F. Supp. 2d at 432 (finding that individual defendant who misrepresented corporation's "financial wherewithal" could not be held liable for that corporation's defaulting on its contractual obligations); Page v. Muze, Inc., 270 A.D.2d 401, 402, 705 N.Y.S.2d 383, (2d Dept. 2000) (dismissing claims for fraud against corporate and individual defendants where the only fraud alleged "relate[d] to" the corporate defendant's breach of a contract). A breach of contract claim against the corporate

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<sup>39</sup> Nor is this Court deciding in their favor the arguments they do raise in their Memoranda.

signatory, i.e., Cendant, is the proper - and non-redundant - vehicle for recovery.

Accordingly, Katz' and Silverman's Motion for Summary Judgment is hereby GRANTED. For the same reasons, summary judgment also is hereby GRANTED in favor of Defendant Cosmo Corigliano on all claims against him.

D. Counterclaim-Defendants' Motion on Cendant's Counterclaims

(1) Indemnification Counterclaim (Counterclaim Two)

\_\_\_\_ Sellers, as Counterclaim-Defendants, also have moved for summary judgment on Cendant's counterclaims against them. In Counterclaim Two, Cendant seeks indemnification for Sellers' alleged breach of Section 3.1(f)(i) in which Sellers warranted that Credentials was in compliance with all laws in all material respects. Cendant also seeks indemnification for Sellers' alleged breach of Section 3.1(p) in which Sellers warranted that Credentials was not in material default of the Experian Agreement.

The elements of Cendant's counterclaim for indemnification are the same as the elements for Sellers' Count Three breach of contract claim. See Section II(B)(1), supra, stating that the elements for breach of contract are: (1) the existence of a contract; (2) that the counterclaim-defendant failed to perform

his or her obligations thereunder; (3) that the counterclaim-plaintiff has performed his or her obligations under the contract; and (4) resulting damages to the counterclaim-plaintiff. As with the Count Three breach of contract claim, the parties do not dispute that the existence-of-a-contract element is met by the existence of the SPA.

The Court need not address whether Sellers' alleged violations of the Fair Credit Reporting Act and of the Experian Agreement amounted to violations of the SPA. Rather, this Court concludes that Cendant has not met its burden to prove either its own performance under the contract (third element) or resulting damages from Sellers' alleged breach (fourth element).

As for the third element, this Court held in Sections II(B)(1) & (2), supra, that Cendant did not perform its own obligations under Sections 2.1, 2.3(c), 2.3(d), and 5.11 of the SPA. Those failures prohibit Cendant from succeeding on its indemnification counterclaim. What is more, Cendant has not satisfied the fourth element, i.e., proof of any damages which resulted from Sellers' alleged failure to inform Cendant about Credentials' use of one-step telemarketing. While Cendant seeks to submit an expert report from Frederick C. Dunbar as evidence of its damages, his report does not corroborate any claim for damages in any way. (See Dunbar Report, at Counterclaim-Defs.'

56.1 Stmt., Ex. 60 ("Dunbar Report").) Dunbar calculated damages using two methods: (1) alleged out-of-pocket damages to Cendant and (2) alleged benefit of the bargain damages.

(a) Alleged Out-Of-Pocket Damages

The alleged out-of-pocket damages, as calculated by Dunbar, presume that Cendant would not have acquired Credentials had it known about its use of one-step telemarketing. As Dunbar states, "[t]his method of estimating damages essentially unwinds the [A]cquisition. The out-of-pocket damages, then, are the difference in the value of the benefits received by Cendant from the [A]cquisition and the value of the costs incurred by Cendant as a result of the [A]cquisition." (Dunbar Report at 4.) Cendant's applying this method for calculating damages is improper as a matter of law.

Indemnification damages can only be recovered when the damages are shown to have resulted directly from the breach. See CompuDyne Corp. v. Shane, 453 F. Supp. 2d 807, 832 (S.D.N.Y. 2006) ("The standard for pleading damages from a breach of contract are virtually the same as that for pleading loss causation. Both are satisfied where the damage is alleged to have been proximately caused by the wrongful conduct."). Cendant's argument that it should recover everything it allegedly

lost by acquiring Credentials fails because there is no evidence that all of those alleged losses actually stemmed from Credentials' use of one-step telemarketing. Cendant's unadorned allegation that it would not have purchased Credentials had it known of the FCRA and Experian Agreement violations is not sufficient to support the causation requirement. Accordingly, Cendant's claim for out-of-pocket damages is uncorroborated and without merit.

(b) Alleged Benefit of the Bargain Damages

To determine the alleged benefit of the bargain damages, Dunbar computed "the difference . . . between the value that Cendant bargained for the [A]cquisition and the value that Cendant received." (Dunbar Report at 8.) Dunbar presumed for purposes of computing benefit of the bargain damages that "as a result of the alleged breaches, Cendant changed Credentials' telemarketing scripts and other marketing material and that as a result of this change, the telemarketing response rates were reduced by 20%." (Id.) Sellers contend that this second method for computing damages is improper because Cendant has submitted no admissible evidence that it actually suffered a 20% response drop as a result of any post-Acquisition switch by Credentials to

two-step telemarketing.<sup>40</sup> (Pls.' Reply Mem. of Law at 2-4.) On the contrary, Sellers say, the alleged 20% response difference was between two different one-step telemarketing campaigns.

The document on which Cendant chiefly relies to corroborate the alleged 20% drop is a Business Review Summary by one of its employees. (Lawler Aff. of Feb. 28, 2007, Ex. 52, CSI-CEN 265101.) An excerpt from that Business Review Summary read: "[c]alling at Credentials vendors doing 20% lower with Cendant legal scripts". (Lawler Aff. of Feb. 28, 2007, Ex. 52, CSI-CEN 265101.) This document, however, was not produced for discovery until April 7, 2006.<sup>41</sup> (Petrella Dec. ¶ 109.)

April 7, 2006 - just one month prior to the close of fact discovery - was far too late. Not only had Sellers submitted a document request for documents relating to "all counterclaim allegations" as early as July 9, 2002 (Petrella Dec., Ex. 3; Petrella Reply Dec., Ex. A), but also this Court admonished Cendant on July 7, 2005 that it must turn over all documents related to counterclaim damages:

MR. PETRELLA: I don't want the overall point to get lost in the specificity of the

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<sup>40</sup> Two-step telemarketing would have required Credentials to obtain written authorization from consumers before obtaining their credit reports.

<sup>41</sup> Cendant does not contest this date of production.

legal bills. What we really need - Mr. Lawler is saying we've given them what we've got, except for the bills. I think we're entitled, particularly under the Rule 26 disclosures - we need for them to list for us in writing, we claim this as damages. Here are the documents that we have. We claim this item as damages. This is the amount. Here are the documents that we have, for anything they're claiming for damages, other than just saying simply, you know, the amount we paid for the company is a total loss. I just want to make sure it's clear on the record that we need that.

THE COURT: Well, just as you're going to give them detailed information as to who said what, when and where, they're going to give you detailed information as to why they say they have the damage and the source and the amount. All right?

MR. LAWLER: Yes.

THE COURT: Everbody happy?

MR. LAWLER: Yes.

(Tr., Jul. 7, 2005, 41:9-42:3, at Petrella Dec., Ex. 27.) Upon Cendant's noncompliance with that order, Sellers petitioned Magistrate Judge Douglas F. Eaton, to whom this case had been referred for general pre-trial supervision, for a further order requiring Cendant to turn over documents relevant to its alleged counterclaim damages. (See Memorandum & Order of Magistrate



Judge Eaton, dated Nov. 16, 2005, at 6, at Petrella Dec., Ex.

28.) The Business Review Summary, as a result of this perpetual legal wrangling, was finally produced, but not until April 7, 2006. In light of the significant relevance of this document and the prejudice which would be suffered by Sellers from the mere month they had to depose fact witnesses (most of whom had already been deposed) on the document's meaning, Cendant is precluded from submitting the Business Review Summary at Exhibit 52 of Lawler's Affidavit of February 28, 2007.<sup>42</sup>

The only other evidence on which Dunbar - or a jury - could rely for proof that Credentials' response rate dropped when it switched to two-step telemarketing are the reports from Cendant's telemarketing tests in July of 1998. The record shows that after the Acquisition, Cendant tested the response rate of Credentials' one-step telemarketing script against the response rates of two telemarketing scripts entitled "Cendant Legal". (Counterclaim-Defs.' 56.1 Stmt. ¶¶ 133-134, Ex. 61, Ex. 62.) One of the "Cendant Legal" scripts has been produced and is a one-step script. (Counterclaim-Defs.' 56.1 Stmt. ¶¶ 141-142, Ex. 5.) The

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<sup>42</sup> The Court also notes that even were this document admitted, a reasonable jury could not find it to be determinative. Not only are many of the records upon which the Business Review Summary is allegedly based lost or destroyed, but also the document is interspersed with redactions and incomplete sentences rendering it difficult to understand.

other "Cendant Legal" script, which achieved a lower response rate than the tested Credentials' one-step script, has not been produced because it was either lost or destroyed by Cendant.

The missing "Cendant Legal" script is not proof of a drop in Credentials' response rate for two reasons. First, Cendant cannot rely on a document that it lost or destroyed as affirmative evidence supporting its own counterclaims. Second, the data compiled from the July 1998 telemarketing tests identifies the missing "Cendant Legal" script as 6200003CIT. (Counterclaim-Defs.' 56.1 Stmt., Ex. 61, Ex. 62, Ex. 63.) The use of the "CIT" tag indicates that the script was used to market Credentials to Citibank customers. (Counterclaim-Defs.' 56.1 Stmt. 56.1 Stmt. ¶ 150.) Because Cendant did not commence two-step telemarketing for Citibank until September 1, 1998, 6200003CIT could not have been a two-step telemarketing script when it was tested two months earlier. Indeed, Sellers asserted in their 56.1 Statement that:

Cendant did not begin two-step telemarketing for Citibank until September 1, 1998 ([Counterclaim-Defs.' 56.1 Stmt.,] Ex. 38.) ([Counterclaim-Defs.' 56.1 Stmt.,] Ex. 10, Sheehan Dep., T37:21-38:3.) Prior to September 1, 1998, Cendant continued to use one-step scripts for Citibank co-marketing solicitations (Id.) . . . . Therefore, because the test at issue was conducted on the Citibank file in July 1998 ([Counterclaim-Defs.' 56.1 Stmt.,] Ex. 62, "TEST 1") - a full month before Citibank switched to two-step telemarketing - Script

6200003CIT could not have been two-step.

(Counterclaim-Defs.' 56.1 Stmt. ¶¶ 150-151.) Instead of acknowledging that Sellers' assertion is based on three different pieces of affirmative evidence, Cendant retorts by seeking to strike Sellers' statements:

150. Cendant disputes the facts set forth in Paragraph 151 of the Counter-Defendants' Rule 56.1(a) Statement. Of Dr. Dunbar's two damage models, only the "benefit of the bargain" model utilizes the assumption that telemarketing response rates dropped by 20% after Cendant brought the Credentials marketing materials into compliance with the law (Ex. 51, Report of Dr. Frederick C. Dunbar at 8-10.) Dr Dunbar's "out of pocket loss" model does not utilize any such assumption. (*Id.* at 4-8.) Finally, the basic data occurs, at a minimum, at CSI/CEN 265101 ("Credentials: Calling at Credentials vendors 20% lower with Cendant legal scripts.") (Ex. 52, JX 574 at CSI/CEN 265101.) [<sup>43</sup>]

151. Cendant disputes the facts set forth in Paragraph 151 of the Counter-Defendants' Rule 56.1(a) Statement. Despite the requirements of Local Rule 56.1(d), the Counter-Defendants fail to cite to any document, testimony, discovery answer, or any other evidence, let alone admissible evidence, in support of their contentions. Cendant moves to strike Paragraph 151 of the Counter-Defendants' Rule 56.1(a) Statement. Further, of Dr. Dunbar's two damage models, only the "benefit of the bargain" model utilizes the assumption that telemarketing response rates dropped by 20% after Cendant brought the Credentials

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<sup>43</sup> Ex. 52 of Counterclaim-Pls.' 56.1 Statement is the excluded Business Review Summary, addressed supra.

marketing materials into compliance with the law (Ex. 51, Report of Dr. Frederick C. Dunbar at 8-10.) Dr Dunbar's "out of pocket loss" model does not utilize any such assumption. (Id. at 4-8.) Finally, the basic data occurs, at a minimum, at CSI/CEN 265101 ("Credentials: Calling at Credentials vendors 20% lower with Cendant legal scripts.") (Ex. 52, JX 574 at CSI/CEN 265101.)

(Counterclaim-Pls.' 56.1 Stmt., ¶¶ 150-151.) Cendant does not meet its burden in this response to produce its own evidence to contradict Sellers' evidence about 6200003CIT.

For these reasons, Cendant has produced no evidence to prove to a reasonable jury that it suffered damages as a result of Credentials' alleged switch to two-step telemarketing. Accordingly, Sellers' Motion for Summary Judgment on Cendant's indemnification counterclaim is hereby GRANTED.

(2) Common Law Fraud Counterclaim (Counterclaim One)

Cendant's common law fraud counterclaim as asserted in Counterclaim One alleges that Sellers knew about Credentials' violations of the FCRA and the Experian Agreement prior to the Acquisition, but failed to inform Cendant about those violations. Counterclaim-Defendants<sup>44</sup> disagree. Cendant's fraud counterclaim

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<sup>44</sup> In reference to this Counterclaim, Sellers are included within the moniker "Counterclaim-Defendants". The term "Counterclaim-Defendants" is used, rather than "Plaintiffs" or "Sellers", because Cendant impleaded additional parties on

shall be dismissed for three reasons.

First, as stated in Section II(B)(5), supra, a fraud claim should be dismissed as redundant when the only fraud alleged is that the defendants - or in this case, the counterclaim-defendants - were not sincere when they promised to perform under the contract. First Bank of Americas, 257 A.D. 2d 287, cited in Spencer Trask, 383 F. Supp. 2d at 453. Cendant's allegation that Sellers failed to tell them about Credentials' alleged violations of the FCRA and the Experian Agreement is exactly the same as Cendant's allegation that Sellers breached their warranties in the SPA by not telling it that Credentials was in violation of the FCRA and the Experian Agreement.

Second, Cendant has not submitted proof that any of the three Bridgestone/Firestone exceptions apply. See Section II(B)(5) supra, citing Bridgestone/Firestone, 98 F.3d at 20. It has not alleged an independent legal duty, it has not alleged a fraudulent misrepresentation collateral or extraneous to the SPA, and it has not alleged any recoverable special damages. To the extent that Cendant requested punitive damages in its Amended Answer (see Cendant's Amended Answer at 85), it has set forth no evidence of any "public harm". See Clark-Fitzpatrick, 70 N.Y.2d

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Counterclaim One.

at 389 (a party liable for a contract-related fraud must have directed a harm against the public before being subjected to punitive damages)).

Third, even were Cendant's fraud counterclaim not redundant with its indemnification counterclaim, Cendant has not proven any damages stemming from Sellers' alleged failure to tell Cendant about its use of one-step telemarketing.

Accordingly, Counterclaim-Defendants' Motion for Summary Judgment on Cendant's common law fraud counterclaim is hereby GRANTED.

(3) Breach of Fiduciary Duty Counterclaim (Counterclaim Three)

Cendant's third counterclaim is against Plaintiffs/Counterclaim-Defendants Robert E. Richardson, M. Gerald Keehan, and Michael Cossel, and alleges that they knew of Credentials' use of one-step telemarketing but failed to inform Cendant about it despite an alleged duty of care they owed to Cendant. This counterclaim is barred by Section 8.6 of the SPA which makes indemnification the sole remedy "for any claim for monetary damages arising out of or relating to [the SPA]", other than fraud. (SPA, § 8.6.) Cendant argues that "[t]he fiduciary duty claims . . . do not relate to the Agreement; they would have

breached their fiduciary duties regardless of whether Sellers breached the representations and warranties in the SPA".

Cendant's contention that the fiduciary duty claims are unrelated to the SPA is specious. Recovery against Richardson, Keehan, and Cossel would duplicate recovery for any breaches by Sellers of their alleged Section 3.1(f)(i) and Section 3.1(p) obligation to inform Cendant of Credentials' one-step telemarketing. Moreover, Cendant's fiduciary duty counterclaim is, if not another iteration of its indemnification counterclaim, at least "related to" the SPA. (See SPA, § 8.6.) Had the parties not executed the SPA, Cendant would have suffered none of the damages which it alleges gave rise to its fiduciary duty counterclaim in the first instance.<sup>45</sup>

Accordingly, Plaintiffs/Counterclaim-Defendants Richardson,

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<sup>45</sup> It is worth nothing that the "indemnification as sole remedy" provision does not bar Plaintiffs' breach of contract claims. Cf. Merrill Lynch & Co., Inc. v. Alleghany Energy, Inc., 2005 WL 832050, at \*2-3 (S.D.N.Y. Apr. 12, 2005) (permitting plaintiff's breach of contract claim to proceed despite contract clause which provided that indemnification was the sole remedy for breaches thereunder); Tomoka Re Holdings, Inc. v. Loughlin, 2004 WL 1118178, at \*1, \*5 (S.D.N.Y. May 19, 2004) (same); Polycast Technology Corp. v. Uniroyal, Inc., 792 F. Supp. 244, 273 (S.D.N.Y. 1992) (in case where parties signed stock purchase agreement containing "indemnification as sole remedy" clause, district court found that breach of warranty claim may be brought, noting that the distinction between an indemnification claim and a breach of warranty claim "is technical, not substantive").

Keehan, and Cossel's Motion for Summary Judgment on Cendant's breach of fiduciary duty counterclaim is hereby GRANTED.

\_\_\_\_ (4) Breach of the Covenant of Lawful Operation Counterclaim  
(Counterclaim Four)

\_\_\_\_ In Counterclaim Four, Cendant alleges that Sellers violated Section 4.2(c) of the SPA because Credentials was in violation of the FCRA at the time the SPA was executed. Section 4.2 of the SPA provided, in relevant part:

[D]uring the period from the date of this Agreement until the Closing Date, the Sellers and [Credentials] further agree that:

. . . . .

[Credentials] shall, and the Sellers shall cause [Credentials] to duly comply in all material respects with all laws, regulations and decrees applicable to it and to the conduct of its business.

(SPA, § 4.2.) The breach of the covenant of lawful operation counterclaim not only is merely another iteration of the indemnification counterclaim, but it also must fail as a matter of law because Section 4.2 of the SPA warrants that Credentials was not in violation of any law during the time span between the date of the Agreement and the Closing Date. The date for both of those events was April 10, 1998. (See SPA, § 2.4 ("The closing of the Acquisition . . . shall take place at 11:00 a.m., New York



time, on April 10, 1998 . . . .") and SPA Cover Page.) Even were the Court to interpret "the time between" April 10, 1998 and April 10, 1998 to include April 10, 1998, Cendant has put forth no evidence that Credentials violated the FCRA on that day. Accordingly, Sellers' Motion for Summary Judgment on Counterclaim Four is hereby GRANTED.

(5) Unjust Enrichment (Counterclaim Five)

\_\_\_\_\_Cendant's unjust enrichment counterclaim, which alleges that Counterclaim-Defendants<sup>46</sup> have been unjustly enriched by retaining the money they earned from the Acquisition because they misrepresented Credentials' use of one-step telemarketing, also cannot survive as a matter of law. "Generally, quasi-contractual relief, such as unjust enrichment, is not permitted when an express agreement exists that governs the dispute between the parties." Bridgeway Corp. v. Citibank N.A., 132 F. Supp. 2d 297, 305 (S.D.N.Y. 2001). The SPA is an express agreement, and therefore bars Cendant's unjust enrichment counterclaim.

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<sup>46</sup> As with the common law fraud counterclaim, the Court uses "Counterclaim-Defendants" here, not "Plaintiffs" or "Sellers", because Cendant impleaded the additional Counterclaim-Defendants on the unjust enrichment counterclaim as well.

Accordingly, Counterclaim-Defendants' Motion for Summary Judgment on Cendant's unjust enrichment counterclaim is hereby GRANTED.

E. Sellers' Motion for Sanctions

Sellers have moved for sanctions against Cendant for numerous alleged discovery abuses, including spoliation of evidence and pervasive delay in document production. According to the Second Circuit:

Whether exercising its inherent power, or acting pursuant to Rule 37, a district court has wide discretion in sanctioning a party for discovery abuses, see New York State NOW v. Terry, 886 F.2d 1339, 1354 (2d Cir. 1989), and for the spoliation of evidence. See West v. Goodyear Tire & Rubber Co., 167 F.3d 776, 779 (2d Cir. 1999).

Reilly v. Natwest Markets Group Inc., 181 F.3d 253, 267 (2d Cir. 1999). See also Residential Funding Corp. v. DeGeorge Financial Corporation, 306 F.3d 99, 107 (2d Cir. 2002) (describing the district court's power to impose sanctions for abusive litigation practices as "broad"); Friends of Animals, Inc. v. U.S. Surgical Corp., 131 F.3d 332 (2d Cir. 1997) (same). The imposition of sanctions for discovery abuse is reviewed on appeal only for the district court's abuse of discretion. Selletti v. Carey, 173 F.3d 104, 110 (2d Cir. 1999).

"Courts have also noted Rule 37 sanctions may be applied

both to penalize conduct that warrants sanctions and 'to deter those who might be tempted to such conduct in the absence of such a deterrent.'" Metropolitan Opera Assn. v. Local 100, Hotel Employees & Restaurant Employees International Union, 212 F.R.D. 178, 219 (S.D.N.Y. 2003), quoting National Hockey League v. Metropolitan Hockey Club, Inc., 427 U.S. 639, 643 (1976).

Factors considered by district courts to determine whether to impose sanctions for discovery abuses include: "(a) willfulness or bad faith of the noncompliant party; (b) the history, if any, of noncompliance; (c) the effectiveness of lesser sanctions; (d) whether the noncompliant party had been warned about the possibility of sanctions; (e) the client's complicity; and (f) prejudice to the moving party.'" In re Sumitomo Copper Litig., 204 F.R.D. 58, 60 (S.D.N.Y. 2001) (quoting Yucyco, Ltd. v. Ljubljanska Banka, No. 96 Civ. 4274, 2001 WL 699135, at \*4 (S.D.N.Y. June 20, 2001)).

\_\_\_\_ Sellers seek sanctions against Cendant in part because Cendant allegedly destroyed many financial and marketing reports detailing Credentials' performance in 1998 during the year following the Acquisition. Cendant has all but conceded that much of this evidence has been lost. (See Defendant's Amended Responses to Plaintiffs' Interrogatories 7 & 8 Contained in the Second Set of Document Requests and Interrogatories, at Pls.'

56.1 Stmt. on Count Four, Ex. 38 (where Cendant admits that "revenue based information for 1997 and 1998 has not been found.") .)

There is no question that these documents would have been highly relevant to the case. They could have answered questions about whether Credentials met the contingent payment threshold, among other things. The submissions of the parties support the conclusion that Cendant lost most, if not all, of these documents between January and March of 1999, when Cendant was converting Credentials' old data to its own database. Indeed, internal Cendant emails evince a chaotic effort to execute their data conversion process smoothly. (Pls.' 56.1 Stmt. on Count Four, Exs. 28-35.)

True, the data conversion process took place before the filing of this lawsuit. But even if Cendant did not have an obligation at that time to preserve these records for purposes of this lawsuit, see Tri-County Motors, 2007 WL 1932917, at \*12 (finding that parties have duty to preserve documents relevant to litigation after they are on notice that litigation may be brought against them), it did have a duty to preserve these records pursuant to the contingent payment clause.

Even were this Court to hold that Cendant did not have a duty to Sellers to preserve those records during the data

conversion process, Cendant's failure to admit sooner to its losing Credentials' 1998 financial data is sanctionable.

Admitting to the fact of the lost evidence three-and-a-half years after Sellers originally requested it was in bad faith. (See Defendant's Amended Responses to Plaintiffs' Interrogatories 7 & 8 Contained in the Second Set of Document Requests and Interrogatories, at Pls.' 56.1 Stmt. on Count Four, Ex. 38.)

Cendant does not contend that it did not know or could not have known that the evidence was lost for the three-and-a-half years which followed Sellers' first request for it. Indeed, any such argument would be frivolous because Cendant was the party responsible for the evidence; there is no one else who could have known better whether the evidence was missing. Admitting to the data's loss at an earlier date would have avoided needless litigation on the matter, including appearances related to that data before this Court and before Magistrate Judge Eaton.

Sellers' appearance before this Court on July 7, 2005, Sellers' appearance before Magistrate Judge Eaton to compel disclosure of the 1998 financial data (see Order, dated Nov. 16, 2005, at Petrella Dec., Ex. 28), Sellers' preparation of their papers on the present Motion for Sanctions, as well as the formulation of general litigation strategies in anticipation of evidence that Sellers never got, all took place because of Cendant's failure to

disclose sooner the fact of its having lost Credentials' 1998 financial data. This delay not only generated needless legal fees for Sellers, but also wasted the Court's time.

It does not end there. Cendant submitted objections to all 144 of Sellers' initial document requests. Many of those objections were frivolous and vexatious. (See, e.g., Tr. 25:24 - 26:23, dated Feb. 6, 2003.) As a result of its frivolous objections, Cendant already has faced sanctions in the course of litigating this case. (See Memorandum & Order of Magistrate Judge Eaton, dated Feb. 22, 2006 at Petrella Dec., Ex. 30 (giving Cendant two options, one of which was paying a sanction of \$5,000.00); Memorandum & Order of Magistrate Judge Eaton, dated Mar. 15, 2006, at Petrella Dec., Ex. 32 (sanctioning Cendant by setting certain provisions on deposition of former Credentials president).) As well, this Court has admonished the parties more than once about their litigiousness. For example, on March 15, 2006, the Court wrote:

[T]he Court expects that there will be no further discovery disputes. However, with the history of the parties, the Court's expectations may be overly optimistic. Should discovery disputes arise, and the Court strongly encourages the parties to resolve them by themselves, as a last resort, the parties are directed to Judge Eaton. The Court greatly appreciates Judge Eaton's excellent supervision of this complicated matter and for his patience with these parties.

(Order, Mar. 15, 2006, at 18; see also Order, Mar. 15, 2006, at 17 (referring to the "litigiousness" of the parties).) Despite this admonishment, the parties presented at least three more discovery disputes to Magistrate Judge Eaton on or after March 15, 2006, each of which Judge Eaton decided in Sellers' favor. (See Memorandum & Order of Magistrate Judge Eaton, dated Mar. 15, 2006, at Petrella Dec., Ex. 32; Memorandum & Order of Magistrate Judge Eaton, dated Jun. 9, 2006, at Petrella Dec., Ex. 34 (referring to Defendants' letter submission as beginning with a "barrage of procedural demurrers"); and Memorandum & Order of Magistrate Judge Eaton, dated Aug. 11, 2006, at Petrella Dec., Ex. 33.)

Moreover, the Court ruled on October 4, 2006 that a summary judgment motion by Defendants would be "a dilatory tactic only." (Memo-Endorsed, dated October 4, 2006.) While the Second Circuit instructed this Court to permit Defendants to file their motion, the Circuit did not reverse the finding that such motion would be dilatory. In fact, the Circuit expressly admonished the parties that the permission to file a summary judgment motion did not relieve them of their "obligations to satisfy Rule 11". (See Order, No. 06-4844-op (2d Cir.), dated Dec. 12, 2006.)

The precise monetary setback Cendant's discovery abuses has imposed on Sellers has not been calculated by Sellers' Counsel.

However, Sellers' Counsel estimates their total legal fees at \$4,800,000.00, and requests that 25% of those fees be awarded to Sellers as sanctions for Cendant's bad faith. (Petrella Dec. ¶ 124.) While 25% is unduly burdensome, an award of 15% of Sellers' fees would be a deterrent to Cendant against future behavior of the sort it has displayed in the course of this litigation. In light of Cendant's bad faith, and Rule 37's purpose not only "to penalize conduct that warrants sanctions, [but also] 'to deter those who might be tempted to such conduct in the absence of such a deterrent'", Metropolitan Opera Assn., 212 F.R.D. 178, 219 (S.D.N.Y. 2003), this Court hereby ORDERS Defendant Cendant Corporation to pay \$720,000.00 to Sellers.<sup>47</sup>

Cf. In re September 11th Liability Insurance Coverage Cases, 2007 WL 1739666, at \*19 (S.D.N.Y. Jun. 18, 2007) (where party requested more than \$5 million in sanctions to cover legal fees for opponent's delays in discovery, district court imposes \$500,000.00 in sanctions on opponent, noting that "[a]lthough the lawyers [requesting sanctions] represent that their accounting for fees and expenses separates" the sanctionable conduct from

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<sup>47</sup> This amount equals 15% of Sellers' estimated legal fees, rather than the approximate 25% they requested. (Cf. Pls.' Mem. of Law on Mot. for Sanctions at 13-15 (arguing that Sellers should be awarded \$1,250,000.00, amounting to approximately 25% of Sellers' total legal fees in this case).)



the non-sanctionable conduct, the court's "own review suggests that the separations were not based on discrete mentions, and are subject to a large component of arbitrariness and unreliability."). This amount reflects the need for punitive action against Cendant for its bad faith, plus a reasonable estimate of the wasted legal fees and resources expended by Sellers as a result of Cendant's vexatiousness.<sup>48</sup>

### III. CONCLUSION

For the reasons stated above:

- (1) Defendant Cendant's Motion for Summary Judgment is DENIED as to Counts Three and Four of the Third Amended Complaint, but GRANTED as to Counts One, Two, Six, Seven, and Eight of the Third Amended Complaint
- (2) Defendant Silverman's Motion for Summary Judgment is GRANTED;
- (3) Defendant Katz' Motion for Summary Judgment is GRANTED;
- (4) Summary judgment is GRANTED in favor of Cosmo

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<sup>48</sup> Because the Court granted, supra, summary judgment in favor of Sellers on Counts Three and Four, Sellers' request in their Motion for Sanctions that the Court strike Cendant's Amended Answer and Counterclaims is moot and need not be considered. For the same reason, Sellers' requests in their Motion for Sanctions for an adverse inference jury instruction at trial and for the preclusion of certain evidence at trial also need not be considered.

Corigliano on all claims against him;

(5) Counterclaim-Defendants' Motion for Summary Judgment is GRANTED in its entirety;

(6) Sellers' Motion for Summary Judgment on Count Four of the Third Amended Complaint is GRANTED; and

(7) Sellers' Motion for Sanctions is GRANTED IN PART and DENIED IN PART. Cendant shall pay Sellers \$720,000.00 in sanctions.

(8) Summary judgment is GRANTED in Sellers' favor on Counts Three and Four of the Third Amended Complaint.

Accordingly, Cendant owes Sellers jointly and severally a total of \$94,257,063.61, which represents \$50,000,000.00 (plus \$33,472,610.55 of prejudgment interest) due under Count Three, \$562,176.00 (plus \$431,246.82 of prejudgment interest) due for the first Section 2.3(c) tranche pursuant to Count Four of the Third Amended Complaint, \$3,200,000.00 (plus \$2,431,032.24 of prejudgment interest) due for the second Section 2.3(c) tranche pursuant to Count Four of the Third Amended Complaint, \$2,000,000.00 (plus \$1,439,998.00 of prejudgment interest) due for the Section 2.3(d) tranche pursuant to Count Four of the Third Amended Complaint, and \$720,000.00 in sanctions.

Sellers also shall file and serve within thirty days of the date of this Opinion an affidavit which explains their attorneys'


fees related to their Count Four breach of contract claim.

Cendant shall respond, if it so desires, within thirty days of receipt of Sellers' affidavit.

SO ORDERED.

DATED: New York, New York

September 7, 2007

A handwritten signature in cursive script, reading "Deborah A. Batts", is written over a horizontal line.

Deborah A. Batts  
United States District Judge